



LUMPKIN COUNTY COMMUNITY AND EMPLOYEE SERVICES

June 25, 2015

Agenda Item:

Project Civic Access Settlement Agreement

Facts & Historical Information:

In April of 2010, Project Civic Access, under the Department of Justice, inspected many Lumpkin County facilities and services for compliance with ADA standards for local governments.

On October 21, 2014, the County received the initial document that the DOJ refers to as the “settlement agreement”. This settlement agreement outlines all the findings of the audit. At the end of October, 2014, the County submitted an initial response to the DOJ’s settlement agreement. In June, 2015 we received an amended Settlement Agreement from the DOJ and the County Manager, County Attorney, and ADA Coordinator had a conference call with two representatives of the DOJ. During this call, the DOJ representatives pushed very hard for staff to agree that the BOC would sign off on the Settlement Agreement by the end of July. The DOJ attorney who participated in the call intimated that the County would not like the results of failing to agree to the Settlement Agreement (daily fines are a possibility.) The DOJ representatives were informed that staff could not make that commitment for the BOC. On June 25, 2015, the County Attorney, Finance Director, Planning and Public Works Director, and ADA Coordinator participated in the follow-up phone call with DOJ representatives. The accompanying Settlement Agreement and Attachments are the results of that call. The DOJ representatives have agreed that if the BOC wants to have a conference call with them to ask specific questions, they will participate in such a call.

Potential Courses of Action:

- A. Approve the Settlement Agreement as written.
- B. Ask for a conference call between the BOC and the DOJ representatives to discuss/ask questions (would require an Open Meetings notice which may delay when the call could occur and/or delay what the DOJ would consider to be a timely concession to the Settlement Agreement.)
- C. Defer approval until a later date.

Pros and Cons to Potential Courses of Action:

- A. Pros: Approving the Settlement Agreement as written will avoid risking the ire of the DOJ and the possibility of fines imposed on the County. It will also move this process, which is not going to go away, forward.
Cons: From the day the Settlement Agreement is signed, the clock starts ticking as far as moving forward with hiring contractors required to meet the requirements of the Agreement (i.e. ILArchitect, web page consultant, etc.) so certain actions such as finding an independent WCAG consultant for our website will need to be completed almost immediately.
- B. Pros: A conference call between the BOC and the DOJ representatives may mean that the BOC members gain a greater understanding of the challenges associated with complying with the Settlement Agreement.
Cons: Because an Open Meetings notice would have to be posted before the entire BOC could participate in the call, this may delay when the call could occur which may mean that the approval of the Settlement Agreement could be delayed, possibly putting the County in jeopardy of being fined by the DOJ.
- C. Pros: Deferring the signing of the Settlement Agreement could perhaps lead to obtaining more concessions from the DOJ.
Cons: Deferring the signing of the Settlement Agreement could perhaps lead to daily fines from the DOJ.

Budget Impact:

No matter the course of action selected, the response to this unfunded mandate will be extremely expensive and the BOC will need to give thorough consideration on funding these corrections. Some of those costs might be mitigated by choosing to no longer use certain buildings or discontinue certain non-mandated programs or services.

Staff Recommendation:

SETTLEMENT AGREEMENT BETWEEN
THE UNITED STATES OF AMERICA
AND
LUMPKIN COUNTY, GEORGIA
UNDER THE AMERICANS WITH DISABILITIES ACT

DJ # 204-19-227

I. BACKGROUND

A. SCOPE OF THE INVESTIGATION

The United States initiated this matter as a compliance review of Lumpkin County, Georgia (“Lumpkin County”), under title II of the Americans with Disabilities Act of 1990 (ADA), 42 U.S.C. §§ 12131-12134, and the United States Department of Justice’s (“Department’s”) implementing regulation, 28 C.F.R. Part 35.

The Disability Rights Section of the Department of Justice’s Civil Rights Division conducted this review of Lumpkin County’s compliance with the following title II requirements:

- to conduct a self-evaluation of its services, policies, and practices by July 26, 1992, and make modifications necessary to comply with the Department of Justice’s title II regulation, 28 C.F.R. § 35.105;
- to notify applicants, participants, beneficiaries, and other interested people of their rights and Lumpkin County’s obligations under title II and the Department of Justice’s regulation, 28 C.F.R. § 35.106;
- to designate a responsible employee to coordinate its efforts to comply with and carry out County’s ADA responsibilities, 28 C.F.R. § 35.107(a);
- to establish a grievance procedure for resolving complaints of violations of title II, 28 C.F.R. § 35.107(b);
- to operate each program, service, or activity so that, when viewed in its entirety, it is readily accessible to and usable by individuals with disabilities, 28 C.F.R. §§ 35.149-.150, by;
- delivering services, programs, or activities in alternate ways, including, for example, redesign of equipment, reassignment of services, assignment of aides, home visits, or other methods of compliance and/or;

- making physical changes to buildings (required to have been made by January 26, 1995), in accordance with the Department of Justice’s title II regulation, 28 C.F.R. §§ 35.150-.151, and the 1991 ADA Standards for Accessible Design (1991 ADA Standards), 28 C.F.R. Part 36, App. D (2011) or the Uniform Federal Accessibility Standards (UFAS), 41 C.F.R. § 101-19.6, App. A, and the 2010 ADA Standards for Accessible Design (2010 Standards), 28 C.F.R. § 35.104;¹
- to ensure that facilities for which construction or alteration was begun after January 26, 1992, are readily accessible to and usable by people with disabilities, in accordance with 1) the Department of Justice’s title II regulation and 2) the 1991 ADA Standards or UFAS, or the 2010 ADA Standards, as applicable, 28 C.F.R. § 35.151;
- to ensure that communications with people with disabilities, including applicants, participants, and members of the public, are as effective as communications with others, including furnishing auxiliary aids and services when necessary, 28 C.F.R. § 35.160;
- to provide direct access via TTY (text telephone) or computer-to-telephone emergency services, including 911 services, 28 C.F.R. § 35.162;
- to provide information for interested people with disabilities concerning the existence and location of County’s accessible services, activities, and facilities, 28 C.F.R. § 35.163(a); and
- to provide signage at all inaccessible entrances to any facility, directing users to an accessible entrance or to information about accessible facilities, 28 C.F.R. § 35.163(b).

The United States reviewed compliance with the ADA’s new construction and alterations requirements at the following facilities constructed or altered after January 26, 1992: Lumpkin County Justice Center, Lumpkin County Health Center, Timken Community Pavilion, Lumpkin County Law Enforcement Center, Lumpkin County Health Department, Animal Shelter and Pool Concession.

The program access review covered those of Lumpkin County’s programs, services, and activities that operate in the following facilities that were constructed prior to January 26, 1992: Lumpkin County Administration Building, Lumpkin County Library, Lumpkin County Administration Building, Annex A, Lumpkin County Administration Building, Annex B, 9th District Office, Senior Center, Lumpkin County Health Department, and Environmental Services.

The Department conducted a program access review of the following polling place: Auraria Community Club. This review was limited to the areas of the facilities used by the voting

¹ Section 35.104 defines the 2010 ADA Standards as the requirements set forth in appendices B and D to 36 C.F.R. part 1191 and the requirements contained in subpart D of 28 C.F.R. part 36.

public: parking, the route from the parking area to the area used for voting, and the area used for voting.

The United States reviewed Lumpkin County's emergency management and disaster prevention policies and Lumpkin County's sidewalk maintenance policies to evaluate whether people with disabilities have an equal opportunity to utilize these programs.

The United States reviewed Lumpkin County's Sheriff Department's policies and procedures regarding providing effective communication to people who are deaf or hard of hearing.

B. JURISDICTION

1. The ADA applies to Lumpkin County because it is a "public entity" as defined by title II, 42 U.S.C. § 12131(1).
2. The United States is authorized under 28 C.F.R. Part 35, Subpart F, to determine the compliance of County with title II of the ADA and the Department of Justice's title II implementing regulation, to issue findings, and, where appropriate, to negotiate and secure voluntary compliance agreements. Furthermore, the Attorney General is authorized, under 42 U.S.C. § 12133, to bring a civil action enforcing title II of the ADA.
3. The parties to this Agreement are the United States of America and Lumpkin County, Georgia.
4. Based on its review of Lumpkin County's programs, services, activities, and facilities, the United States has concluded that qualified individuals with disabilities are, by reason of such disabilities, excluded from participation in, or are denied the benefits of many of Lumpkin County's programs, services, or activities, or are subjected to discrimination in violation of the ADA. The agreed upon remedial actions, below, are intended to remedy those violations.
5. In order to avoid the burdens and expenses of a further investigation and possible litigation, the parties enter into this Agreement.
6. In consideration of, and consistent with, the terms of this Agreement, the Attorney General agrees to refrain from filing a civil suit in this matter regarding paragraphs 7 through 47, except as provided in the section entitled "Implementation and Enforcement."

II. ACTIONS TAKEN BY LUMPKIN COUNTY

- a. Lumpkin County represents that it has taken actions to comply with the ADA and the Rehabilitation Act, including but not limited to the following;
- b. Lumpkin County received a HAVA (“Help America to Vote Act”) grant in 2007 to review its polling places. The grant provided that all polling places and voting machines be surveyed for accessibility. Lumpkin County worked with the Disability Resource Center of Georgia which reviewed all Lumpkin County polling places. The Disability Resource Center made recommendations to Lumpkin County that were adopted and implemented for greater accessibility at its’ polling places. Lumpkin County trains polls workers annually using materials provided by DOJ and Help America Vote, on sensitivity to voters with disabilities;
- c. Lumpkin County amended its employment policy to ensure that reasonable accommodations are provided to employees and applicants with disabilities;
- d. Lumpkin County implemented “*Lumpkin County Sheriff’s Office’s Policy on Effective Communication with People Who are Deaf or Hard of Hearing,*” which ensures effective communication with deaf and hard of hearing citizens. The policy also ensures that the jail and detention facility are equipped with TTY’s and videophones;
- f. Lumpkin County updated its non-discrimination policy and grievance procedures which is updated annually;
- g. Lumpkin County equipped each 9-1-1 call station with a TTY or computer equivalent; developed procedures for answering 9-1-1 calls that includes training all call takers to use a TTY or to take 9-1-1 calls, to recognize a “silent” open line as a potential TTY and respond by TTY; and ensures that TTY calls are answered quickly and accurately as other calls; and
- h. Lumpkin County’s homepage includes a link soliciting feedback from visitors to its websites on how to request accessible information and how to improve its website accessibility.

III. REMEDIAL ACTION

A. NOTIFICATION

7. Lumpkin County provided the Department with its Notice under the ADA, Attachment A (Notice); and continues to: (1) distribute it to all its agency heads; (2) post it on its internet Home Page; and (3) post it in conspicuous locations in its public buildings. Lumpkin County will refresh each posted Notice, and update the contact information contained on each Notice, as necessary, during the term of this Agreement. Lumpkin County will provide the Notice to any person upon request.
8. Within three (3) months of the effective date of this Agreement, and annually thereafter, Lumpkin County will implement and send the United States its written procedures to

inform interested people with disabilities of the existence and location of Lumpkin County's accessible programs, services, and activities.

B. INDEPENDENT LICENSED ARCHITECT

9. Within three (3) months of the effective date of this Agreement, Lumpkin County will retain an Independent Licensed Architect (ILA), approved by the United States, who is knowledgeable about the architectural accessibility requirements of the ADA and the Rehabilitation Act. The ILA must act independently to certify whether any alterations, additions, or modifications made by the County during the term of this Agreement comply with the applicable standard pursuant to 28 C.F.R. § 35.151(c) and the Appendix to 28 C.F.R. § 35.151(c). Lumpkin County will bear all costs and expenses of retaining and utilizing the ILA, including the costs and expenses of any consultants and staff. Lumpkin County will compensate this ILA without regard to the outcome.
10. In issuing certifications pursuant to this Agreement, the ILA will impartially prepare reports with photographs identifying that the violation has been remediated and will use the certification form at Attachment O. The ILA will be considered a neutral inspector for purposes of issuing certifications of compliance and will be reasonably available to the United States to discuss findings in the reports, photographs, and certifications. The United States may also, in its discretion, provide technical assistance to the ILA throughout the term of this Agreement. Upon request by the United States, Lumpkin County will provide prior notice to the United States of inspections by the ILA to allow representatives of the United States to be present.
11. Lumpkin County will submit ILA certifications along with its reporting requirements as set forth in this Agreement.

C. GENERAL EFFECTIVE COMMUNICATION PROVISIONS

12. Within twelve (12) months of the effective date of this Agreement, Lumpkin County will identify sources of qualified sign language and oral interpreters, qualified readers, real-time transcription services, and vendors able to put documents in Braille. Within this time Lumpkin County will implement and report to the United States its written procedures, with time frames, for fulfilling requests for sign language or oral interpreters, qualified readers, real-time transcription services, and documents in alternate formats, including Braille, large print, cassette tapes, and accessible electronic format (*e.g.*, HTML).
13. Lumpkin County will continue to ensure that all appropriate employees are trained and practiced in using the Georgia Relay Service to make and receive calls, and report to the United States the details of the trainings and employees trained.

D. POLLING PLACES

14. Some Lumpkin County polling places may be owned or operated by other public entities subject to title II or by public accommodations subject to title III and therefore they must provide program access or remove barriers to accessibility under the ADA. This Agreement does not limit future enforcement action against the owners or operators of these polling places.
15. Before designating any new polling place, Lumpkin County will survey the polling place using the survey instrument at Attachment F to determine whether it has barriers to access by people with disabilities in the parking, exterior route to the entrance, entrance, interior route to the voting area, or voting area. If Lumpkin County finds any barriers, Lumpkin County will not use the polling place until all barriers have been remedied.
16. The United States surveyed some of Lumpkin County's polling places. Barriers to access at polling places owned by Lumpkin County and the dates by which Lumpkin County will remove barriers are listed in Attachments E.
17. Within one (1) year of the effective date of this Agreement, the ILA hired by Lumpkin County will survey all polling facilities listed in Attachment E to determine whether the listed barriers have been removed. If each listed barrier has not been removed, then, for that polling place, Lumpkin County will identify within eighteen (18) months of the effective date of this Agreement an alternate fully accessible polling place; and comply with paragraph 15 in doing so. Lumpkin County will immediately change its polling place to the alternative location. Lumpkin County will remove barriers at each polling place identified in Attachment E or substitute an alternative accessible polling place before the next election occurring eighteen (18) months or later after the effective date of this Agreement.
18. Within six (6) months of the effective date of this Agreement, using the survey instrument at Attachment F, the ILA hired by Lumpkin County will survey all polling places not surveyed by the United States to identify barriers to access by people with disabilities in the parking, exterior route to the entrance, entrance, interior route to the voting area, and voting area. For each surveyed polling place, Lumpkin County will then either (1) remove all barriers to access by people with disabilities or have the ILA confirm this to the United States or (2) identify an alternate polling place with no barriers to access by people with disabilities and comply with paragraph 15 in doing so. Lumpkin County will then take immediate steps to change each new inaccessible polling place to an alternative accessible location. Lumpkin County will remove barriers at each polling place the United States did not survey and have the ILA confirm this or substitute an alternative accessible polling place before the next election occurring nine (9) months or later after the effective date of this Agreement.
19. Until all polling places in each precinct or voting district have accessible parking, accessible routes to the accessible entrance, accessible entrances, accessible interior routes to the voting area, and an accessible voting area, prior to each election, Lumpkin County will identify and widely publicize to the public, people with disabilities, and organizations

serving people with disabilities the most accessible polling place(s) in each precinct and voting district.

20. Within three (3) months of the effective date of this Agreement, Lumpkin County will provide Election Day balloting for voters with disabilities whose assigned polling place has accessibility barriers. The method for providing these opportunities may include implementing temporary remedies to make the polling place accessible on election day, allowing the individual to vote at another nearby accessible polling place, to vote by an absentee ballot that is accepted if postmarked on the day of the election (or picked up by election officials at the home of the voter on the same day as the election), to vote curbside at the inaccessible polling place, or to vote by any other method that affords the same degree of information as is available to others.
21. Within six (6) months of the effective date of this Agreement, the ILA hired by Lumpkin County will survey its voter registration locations for accessibility using the form at Attachment F. The ILA will report the results of this survey to the United States. If Lumpkin County identifies barriers to access, then Lumpkin County will remove the barriers and have the ILA confirm the same to the United States or report to the United States its plan to provide program access that may include allowing people to register to vote through alternative means or at alternative locations verified to be accessible by the ILA. This provision does not modify, alter, or change Lumpkin County's obligations under the National Voter Registration Act of 1993, 42 U.S.C. § 1973gg-5(a).

E. EMERGENCY MANAGEMENT PROCEDURES AND POLICIES

22. Lumpkin County's Emergency Operations Plan (EOP) must comply with the ADA. Lumpkin County will use Chapter 7 of the Department of Justice's *ADA Best Practices Tool Kit for State and Local Government (ADA Tool Kit)* to address ADA obligations of emergency management, including planning, preparedness, evacuation, shelters, medical and social services, lodging and housing programs, recovery, and rebuilding.
23. Within sixty (60) days of the effective date of this Agreement, Lumpkin County will incorporate the provisions of Chapter 7 of the *ADA Tool Kit* into its EOP and provide a copy (including supporting documents) to the United States.
24. Lumpkin County's EOP will include the following:
 - a. procedures to solicit, receive, and use input from people with a variety of disabilities on its emergency management plan (preparation, notification, response, and clean-up);
 - b. community evacuation plans to enable people who have mobility disabilities, are blind or have low vision, are deaf or hard of hearing, have cognitive disabilities, mental illness, or other disabilities to safely self-evacuate or be evacuated by others;
 - c. if it's emergency warning system uses sirens or other audible alerts, then procedures to effectively inform people who are deaf or hard of hearing of an impending disaster;

- d. a requirement that emergency shelters have a back-up generator and a way to keep medications refrigerated (such as a refrigerator or a cooler with ice). Access to back-up power and refrigeration at such shelters will be made available to people whose disabilities require access to electricity and refrigeration, for example, for using life-sustaining medical devices, providing power to motorized wheelchairs, and preserving certain medications, such as insulin, that require refrigeration. The written procedures will include a plan for notifying people of the location of such shelters;
- e. procedures ensuring that people who use service animals are not separated from their service animals when sheltering during an emergency, even if pets are normally prohibited in shelters. The procedures will not segregate people who use service animals from others but may take into account the potential presence of people who, for safety or health reasons, should not be in contact with certain types of animals; and
- f. plans for providing equivalent opportunities for accessible post-emergency temporary housing to people with disabilities. Lumpkin County will ensure that information it makes available regarding temporary housing includes information on accessible housing (such as accessible hotel rooms within the community or in nearby communities) that could be used if people with disabilities cannot immediately return home after a disaster if, for instance, necessary accessible features such as ramps or electrical systems have been compromised.

F. SIDEWALKS

- 25. Within three (3) months of the effective date of this Agreement, Lumpkin County will implement and report to the ILA and the United States its written process for requesting and receiving input from people with disabilities regarding the accessibility of its sidewalks, including requests to add curb cuts at particular locations.
- 26. Within three (3) months of the effective date of this Agreement, Lumpkin County will identify and report to the ILA and the United States: (1) a plan for identifying all streets, roads, and highways that have been constructed or altered since January 26, 1992; and (2) a timetable for providing curb ramps or other sloped areas complying with the applicable architectural standards at all intersections of those streets, roads, and highways that have been constructed or altered since January 26, 1992, that have curbs or other barriers from a street level pedestrian walkway. The plan and timetable must be approved by the United States and will specify completion of all required curb ramps or other sloped areas complying with the applicable architectural standards within three (3) years.
- 27. Within three (3) years of the effective date of this Agreement, Lumpkin County will provide curb ramps or other sloped areas complying with the applicable architectural standards as permitted by 28 C.F.R. § 35.151(c) and its Appendix, copied below, at all intersections of the streets, roads, and highways constructed or altered since January 26, 1992, that have curbs or other barriers from a street level pedestrian walkway.

Date of Construction or Alteration	Applicable Standards
Before September 15, 2010	1991 ADA Standards or UFAS
On or after September 15, 2010, and before March 15, 2012	1991 ADA Standards, UFAS, or 2010 ADA Standards
On or after March 15, 2012	2010 ADA Standards

Annually, the ILA will confirm to the United States that Lumpkin County has provided curb ramps or other sloped areas where required that are in compliance with the applicable architectural standards in accordance with the approved plan and timetable.

28. Immediately upon the effective date of this Agreement, Lumpkin County will provide curb ramps or other sloped areas complying with the 2010 ADA Standards at any intersection having curbs or other barriers to entry from a street level pedestrian walkway, whenever a street, road, or highway is constructed or altered. Annually, the ILA will confirm to the United States that Lumpkin County has provided curb ramps or other sloped areas where required that are in compliance with the 2010 ADA Standards.
29. Within three (3) months of the effective date of this Agreement, Lumpkin County will identify and report to the ILA and the United States: (1) a plan for identifying all street level pedestrian walkways that have been constructed or altered since January 26, 1992; and (2) a timetable for providing curb ramps or other sloped areas complying with the applicable architectural standards at all places where those street level pedestrian walkways constructed or altered since January 26, 1992, intersect with a street, road, or highway. The plan and timetable must be approved by the United States and will specify completion of all required curb ramps or other sloped areas complying with the applicable architectural standards within three (3) years.
30. Within three (3) years of the effective date of this Agreement, Lumpkin County will provide curb ramps or other sloped areas complying with the applicable architectural standards as permitted by 28 C.F.R. § 35.151(c) and its Appendix, copied below, at all places where a street level pedestrian walkway constructed or altered since January 26, 1992, intersects with a street, road, or highway.

Date of Construction or Alteration	Applicable Standards
Before September 15, 2010	1991 ADA Standards or UFAS
On or after September 15, 2010, and before March 15, 2012	1991 ADA Standards, UFAS, or 2010 ADA Standards
On or after March 15, 2012	2010 ADA Standards

Annually, the ILA will confirm to the United States that Lumpkin County has provided curb ramps or other sloped areas where required that are in compliance with the applicable architectural standards in accordance with the approved plan and timetable.

31. Immediately upon the effective date of this Agreement, Lumpkin County will provide curb ramps or other sloped areas complying with the 2010 ADA Standards at all newly constructed or altered pedestrian walkways where they intersect a street, road, or highway. Annually, the ILA will confirm to the United States that Lumpkin County has provided curb ramps or other sloped areas where required that are in compliance with the 2010 ADA Standards.

G. WEB-BASED SERVICES AND PROGRAMS

32. Within one (1) month of the effective date of this Agreement, Lumpkin County will:
 - a. Designate an employee as the web accessibility coordinator for Lumpkin County who will be responsible for coordinating Lumpkin County's compliance with the requirements of Section G of this Agreement. The web accessibility coordinator shall have experience with the requirements of title II of the ADA, the Web Content Accessibility Guidelines (WCAG) version 2.0, and website accessibility generally; and
 - b. Retain an independent consultant, approved by the United States, who is knowledgeable about accessible website development, title II of the ADA, and WCAG 2.0 to evaluate Lumpkin County's website and any proposed online services for compliance with the ADA and, at minimum, WCAG 2.0 Level A and Level AA Success Criteria and other Conformance Requirements (WCAG 2.0 AA), and who shall be responsible for the annual website accessibility evaluation. Lumpkin County will bear all costs and expenses of retaining and utilizing this independent consultant, including the costs and expenses of any staff. Lumpkin County will compensate this independent consultant without regard to the outcome.
33. Within two (2) months of the effective date of this Agreement, and annually thereafter, Lumpkin County will:
 - a. Adopt, implement, and post online a policy that its web pages will comply with WCAG 2.0 AA, published by the World Wide Web Consortium (W3C), Web Accessibility Initiative (WAI), available at www.w3.org/TR/WCAG;
 - b. Distribute the policy to all employees and contractors who design, develop, maintain, or otherwise have responsibility for its websites, or provide website content, technical support, or customer service;
 - c. Provide training to website content personnel on how to conform all web content and services with, at minimum, WCAG 2.0 AA, title II of the ADA, and the terms of this Agreement;
 - d. Incorporate provisions ensuring that all of Lumpkin County's webpage's comply with WCAG 2.0 AA into the performance evaluations of the web accessibility coordinator and

all employees and contractors who design, develop, maintain, or otherwise have responsibility for its websites, or provide website content, technical support, or customer service;

- e. Assess all existing web content and online services for conformance with, at minimum, WCAG 2.0 AA, by: (1) performing automated accessibility tests of its website and all online services, using an automated tool approved by the United States, to identify any accessibility barriers; and (2) enlisting individuals with different disabilities, including at a minimum individuals who are blind, deaf, and have physical disabilities (such as those limiting the ability to use a mouse), to test its pages for ease of use and accessibility barriers;
 - f. Provide a notice, prominently and directly linked from its homepage, instructing visitors to its websites on how to request accessible information. The link shall provide several methods to request accessible information, including an accessible form to submit feedback, an email address, and a toll-free phone number (with TTY) to contact personnel knowledgeable about the accessibility of the website; and
 - g. Continue to provide a notice, prominently and directly linked from its homepage, soliciting feedback from visitors to its websites on how to improve website accessibility. The link shall provide several methods to provide feedback, including an accessible form to submit feedback, an email address, and a toll-free phone number (with TTY) to contact personnel knowledgeable about the accessibility of the website.
34. Within three (3) months of the effective date of this Agreement, Lumpkin County will:
- a. Ensure that its websites and all online services, including those websites or online services provided by third parties upon which Lumpkin County relies to provide services or content, comply with, at minimum, WCAG 2.0 AA; and
 - b. Assess all proposed online services before they are made available to the public for conformance with, at minimum, WCAG 2.0 AA, by: (1) performing automated accessibility tests, using an automated tool approved by the United States, to identify any accessibility barriers; and (2) enlisting individuals with different disabilities, including at a minimum individuals who are blind, deaf, and have physical disabilities (such as those limiting the ability to use a mouse), to test its pages for ease of use and accessibility barriers.

H. NEW CONSTRUCTION, ALTERATIONS, AND PHYSICAL CHANGES TO FACILITIES

- 35. Any construction or alterations to Lumpkin County buildings and facilities by it or on its behalf will fully comply with the requirements of 28 C.F.R. § 35.151, including applicable architectural standards.
- 36. The parts of a County facility that do not comply with the 2010 ADA Standards (or the 1991 ADA Standards, as applicable), as listed Attachments E, I, J and K prevents people with disabilities from fully and equally enjoying County's services, programs, or activities

and constitute discrimination on the basis of disability within the meaning of 42 U.S.C. § 12132 and 28 C.F.R. §§ 35.149 and 35.150.

- 37. All architectural changes by Lumpkin County or on its behalf made on or after March 15, 2012, must comply with the 2010 ADA Standards.
- 38. In the event that Lumpkin County has already undertaken an alteration, addition, or other modification to any element identified in Attachments or otherwise after January 26, 1992, and prior to the Effective Date of this Agreement, Lumpkin County will submit, within six (6) months, a written report to the ILA and the United States pursuant to paragraph 44 below summarizing the actions taken and providing evidence establishing each individual element’s compliance with the applicable architectural standard as permitted by 28 C.F.R. § 35.151(c) and its Appendix, copied below:

Date of Construction or Alteration	Applicable Standards
Before September 15, 2010	1991 ADA Standards or UFAS
On or after September 15, 2010, and before March 15, 2012	1991 ADA Standards, UFAS, or 2010 ADA Standards
On or after March 15, 2012	2010 ADA Standards

- 39. Within three (3) months of the effective date of this Agreement, Lumpkin County will install signs identifying the accessible entrances that comply with 28 C.F.R. § 35.163(b), after having an ILA survey all facilities that are the subject of this Agreement for the purpose of identifying those that have multiple entrances not all of which are accessible.
- 40. Newly Constructed Facilities: Lumpkin County will take the actions listed in Attachments I and M to make the newly constructed parts of Lumpkin County facilities for which construction was commenced after January 26, 1992, readily accessible to and usable by people with disabilities.
- 41. Altered Facilities: Lumpkin County will take the actions listed in Attachments J and M to make the altered parts of Lumpkin County facilities for which alterations commenced after January 26, 1992, readily accessible to and usable by people with disabilities.
- 42. Program Access in Existing Facilities: Lumpkin County will take the actions listed in Attachments K and M to make each of Lumpkin County’s programs, services, and activities operating at a facility that is the subject of this Agreement, when viewed in its entirety, readily accessible to and usable by people with disabilities.
- 43. Facilities and Programs that the United States Did Not Survey: Lumpkin County will review compliance with the requirements of title II of the ADA for those Lumpkin County facilities and programs that the United States did not survey or review. The ILA will survey all Lumpkin County’s facilities for compliance with title II of the ADA that the United States did not survey. Within one (1) year of the effective date of this Agreement,

Lumpkin County will submit to the United States a detailed report from the ILA listing the access issues identified during the ILA's review together with the corrective actions and completion dates proposed to resolve such issues. The proposed completion dates may be no later than six (6) months prior to the termination of this Agreement. The survey conducted by the ILA, the access issues identified, and the corrective actions and completion dates proposed will be consistent with the requirements of title II of the ADA; the review of Lumpkin County facilities and programs conducted by the United States for purposes of this Agreement; and the access issues, corrective actions, and completion dates reflected in Attachments I, J, K, and M.

IV. MISCELLANEOUS PROVISIONS

44. Except as otherwise specified in this Agreement, six (6) months after the effective date of this Agreement and annually thereafter until it expires, Lumpkin County will submit written reports to the United States summarizing its actions pursuant to this Agreement. Reports will include reports with certifications from the ILA, photographs showing measurements, architectural plans, notices published in the newspaper, and copies of adopted policies, among other things.
45. Throughout the term of this Agreement, consistent with 28 C.F.R. § 35.133(a), Lumpkin County will maintain the accessibility of its programs, activities, services, facilities, and equipment, including routinely testing accessibility equipment and routinely auditing the accessibility of its programs and facilities. This provision, however, does not prohibit isolated or temporary interruptions in service or access due to maintenance or repairs. 28 C.F.R. § 35.133(b).
46. Within six (6) months of the effective date of this Agreement, Lumpkin County will submit for pre-approval by the United States a proposed training program, lasting at least half a day, on the requirements of the ADA and appropriate ways of serving people with disabilities. The submission will include a description of the training, the agenda, any handouts, and the name, title, and address of the trainer.
47. Within one (1) year of the effective date of this Agreement and annually thereafter, after approval of the training program by the United States, all Lumpkin County employees who have direct contact with members of the public will be trained for at least a half day on the requirements of the ADA and appropriate ways of serving people with disabilities. Within thirty (30) days after each training Lumpkin County will submit to the United States the list of employees trained.

V. IMPLEMENTATION AND ENFORCEMENT

48. Lumpkin County may seek to modify this Agreement because of changed conditions making performance impossible by notifying the United States in writing, setting forth the modification and the facts to support it. Until the United States agrees to the modification in writing, no modification will take effect. The United States' agreement will not be unreasonably withheld.

49. The United States may review compliance with this Agreement at any time. Lumpkin County will cooperate with the United States. If the United States believes that Lumpkin County has failed to comply with this Agreement, then the United States will notify Lumpkin County in writing. If, after 30 days of providing Lumpkin County with written notice of non-compliance, the United States determines that Lumpkin County has failed to come into compliance, the United States may institute a civil action in federal district court to enforce the terms of this Agreement and may take appropriate steps to enforce title II.
50. It is a violation of this Agreement for Lumpkin County to fail to comply in a timely manner with any of the requirements of this Agreement.
51. Failure by the United States to enforce any provision of this Agreement is not a waiver of the United States' right to enforce any provisions of this Agreement.
52. This Agreement is a public document. Lumpkin County will provide a copy of this Agreement to any person, upon request.
53. This Agreement (including its Attachments) is the entire agreement between the parties on the matters raised herein, and no other statement, promise, or agreement, either written or oral, made by either party will be enforceable. This Agreement does not remedy any other potential violations of the ADA or other federal law. This Agreement does not relieve Lumpkin County of its continuing obligation to comply with all aspects of the ADA.
54. This Agreement will remain in effect for three (3) years.
55. The person signing for Lumpkin County represents that he is authorized to bind Lumpkin County to this Agreement.
56. The effective date of this Agreement is the date of the last signature below.

For Lumpkin County:

CHRISTOPHER DOCKERY
Chairman
99 Courthouse Hill, Suite H
Dahlonega, Georgia 30533

By: _____

Date: _____

For the United States:

VANITA GUPTA
Acting Assistant Attorney General for Civil Rights

EVE L. HILL
Deputy Assistant Attorney General

REBECCA B. BOND, Chief
KEVIN J. KIJEWSKI, Deputy Chief

By: _____

Paula Rubin, Trial Attorney
Disability Rights Section - NYA
Civil Rights Division
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, DC 20530
(202) 307-0663
(202) 514-7821 (fax)

Date: _____

ATTACHMENT E: Program Access Modifications at Polling Places

The chart below lists the facilities surveyed and gives an alphanumeric code for the required remedial action. The key to these codes is found in Attachment M to this agreement.

Item #	Access Issue	Required Action
1.	Auraria Community Club, 4125 Auraria Road, Dahlonega, Georgia 30533 (Polling)	
1.1.	Parking: The designated accessible parking is inaccessible because the access aisle is 48 inches wide.	P2

ATTACHMENT I: Modifications to Newly Constructed Facilities

The chart below lists the facilities surveyed by the Department, the access issues identified during the survey, and the actions required to correct the access issues. Required actions are listed using an alphanumeric code. The key to the alphanumeric codes is provided in Attachment M to this Agreement.

In order to ensure that the following spaces and elements in County facilities for which construction was commenced after January 26, 1992, are readily accessible to and usable by persons with disabilities, the County will take the actions referenced by the alphanumeric code and described in detail in Attachment M to this Settlement Agreement within the time periods specified below, which time periods will begin to run on the effective date of this Agreement.

Item #	Access Issue	Required Action	Completion Date
1.	LUMPKIN COUNTY JUSTICE CENTER, 365 Riley Road, Dahlonega, Georgia 30533		
1.1.	Accessible route: The curb ramp is inaccessible because detectable warning does not extend the full width and depth of the ramp.	AR4	30 months
1.2.	Entrance ramp: The ramp is not accessible because the handrails are 2 ½ inches from the wall at the bottom, 5 ½ inches from the wall in the middle and 8 inches from the wall at the top.	R2	30 months
1.2.1.	The ramp is inaccessible because it has no edge protection at the drop off sides.	R3	30 months
1.2.2.	The interior route is inaccessible because the security screening device is only 28 inches wide.	AR3	30 months
1.3.	Lobby Sheriffs' Office Counter		
1.3.1.	The counter is inaccessible because it is 42 inches high.	C1	30 months
1.4.	Superior Court Clerk Room #108		
1.4.1.	The counter is inaccessible because it is 42 inches high.	C1	30 months

1.5.	Superior Court Record Room		
1.5.1.	The route to the stacks is inaccessible because it is only 24 inches wide.	AR3	30 months
1.5.2.	The route directly in front of the work table has inadequate clear floor space.	AR10	30 months
1.5.3.	The book stacks are inaccessible because the width between stacks is only 31 inches.	AR3	30 months
1.5.4.	The newly installed books stacks are inaccessible because there is a 2 inch threshold.	AR1	30 months
1.6.	Women's Toilet Room-1st Floor Lobby-Stalls		
1.6.1.	The door inaccessible because it requires 11 pounds of force to open.	D3	30 months
1.6.2.	The lavatory is inaccessible because the bottom of the apron is 28 inches high.	LS3	30 months
1.6.3.	No accessible coat hook has been provided.	TR3	30 months
1.7.	Men's Toilet Room-1st Floor Lobby-1 stall, 2 urinals		
1.7.1.	The door is inaccessible because it requires 11 pounds of force to open.	D3	30 months
1.7.2.	The lavatory is inaccessible because the bottom of the apron is 28 inches high.	LS3	30 months
1.7.3.	No accessible coat hook has been provided.	TR3	30 months
1.8.	Single User Toilet Room-1st Floor-Magistrate Court Clerk-Employees		
1.8.1.	The door inaccessible because it requires 10 pounds of force to open.	D3	30 months
1.9.	Single User Toilet Room-1st Floor-Probate Court Clerk		
1.9.1.	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
1.10.	Magistrate Court Room-1st Floor		
1.10.1.	The judge's bench is inaccessible because it can be only be accessed by 6 inch steps.	AA8	30 months

1.10.2.	Juvenile Court, Grand Jury, 2nd Floor		
1.10.3.	The judge's bench is inaccessible because it can be accessible only by 6 inch steps.	AA8	30 months
1.11.	Superior Court A, 2nd Floor		
1.11.1.	The judge's bench is inaccessible because it can be only be accessed by 6 inch steps.	AA8	30 months
1.12.	Superior Court B, 2nd Floor		
1.12.1.	The judge's bench is inaccessible because it can only be accessed by 6 inch steps.	AA8	30 months
1.13.	Single User Toilet Room-2nd Floor-Superior Court-Employees-East		
1.13.1.	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
1.13.2	The lavatory is inaccessible because the bottom of the apron is 28 inches high.	LS3	30 months
1.14.	Single User Toilet Room-2nd Floor-Superior Court-Employees-West		
1.14.1.	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
1.14.2.	The lavatory is inaccessible because the bottom of the apron is 28 inches high.	LS3	30 months
1.15.	Elevators throughout facility		
1.15.1	The elevator is inaccessible because the emergency system requires voice communication to operate. (System did not recognize silent call during on-site test)	E7	30 months
1.16.	Men's Toilet Room-1st Floor Lobby-1 stall, 2 urinals		
1.16.1	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
1.16.2	The urinal is inaccessible because the clear floor space is 27"W by 30" D.	TR8	30 months
2.	LUMPKIN COUNTY MENTAL HEALTH CENTER, 155 Johnston St, Dahlonga, Georgia 30533		

2.1.1.	The curb ramp is inaccessible because it has a slope of 14.7%.	R1	30 months
2.2.	Main Counter		
2.2.1.	The counter is inaccessible because it is 42 inches high.	C1	30 months
2.3.	Single User Toilet Room-Near Vending Machine		
2.3.1.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
2.3.2.	The toilet is inaccessible because the centerline is 20 ½ inches from the side wall.	TR7	30 months
2.3.3.	The toilet is inaccessible because the flush control is on the closed side.	TR4	30 months
2.3.4.	The toilet is inaccessible because the rear grab bar is 24 inches long and 8 inches from the side wall.	TR13	12 months
2.3.5.	The toilet is inaccessible because the side grab bar is 32 inches from the far end of the side wall.	TR16	12 months
2.4.	Single User Toilet Room-Near Main Entrance		
2.4.1.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
2.4.2.	The toilet is inaccessible because the flush control is on the closed side.	TR7	30 months
2.4.3.	The toilet is inaccessible because the rear grab bar is 24 inches long and 8 inches from the side wall.	TR13	12 months
2.4.4.	The toilet is inaccessible because the side grab bar is 46 inches from the rear wall.	TR16	12 months
2.5.	Single User Toilet Room-Across from Room 124		
2.5.1.	The door is inaccessible because it requires 7 pounds of force to open.	D3	12 months
2.5.2.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
2.5.3.	The toilet is inaccessible because the top of the seat is 16 inches high.	TR9	30 months

2.5.4.	The toilet is inaccessible because the centerline is 18 ½ inches from the side wall.	TR7	30 months
2.5.5.	The toilet is inaccessible because there are no grab bars provided.	TR1	12 months
3.	TIMKEN COMMUNITY PAVILION, 1166 Captain McDonald Road, Dahlonega, Georgia 30533		
3.1.	Women's Toilet Room-Stalls		
3.1.1.	The toilet room sign is mounted on the door.	TR11	12 months
3.1.2.	No accessible coat hook has been provided.	TR3	12 months
3.2.	Men's Toilet Room-Stalls		
3.2.1	The toilet room sign is mounted on the door.	TR11	12 months
3.2.2.	The designated accessible toilet is inaccessible because the flush control is on the closed side.	TR4	30 months
3.2.3.	No accessible coat hook has been provided.	TR3	12 months
3.3.	Counter Across From Toilet Room		
3.3.1.	The counter is inaccessible because it is 42 inches high.	C1	30 months
3.4.	Play Ground Equipment/Picnic Tables		
3.4.1.	The route to the playground equipment is inaccessible because it has a gravel surface and is not firm and slip resistant.	AR1	30 months
3.4.2.	The route to the swings is inaccessible because it is not firm or slip resistant.	AR1	30 months
3.4.3.	The route to the picnic tables is inaccessible because it is not firm or slip resistant.	AR1	30 months
4.	LUMPKIN COUNTY LAW ENFORCEMENT CENTER, 385 N Main Street, Dahlonega, Georgia 30533		
4.1.	Parking: The parking lot, with a total of 21 parking spaces, is inaccessible because the designated	P3	12 months

	accessible parallel parking spaces lack vertical van-accessible signage.		
4.1.1.	The accessible parking space is inaccessible because the access aisle encroaches into the space.	P2	12 months
4.2.	Accessible Cell F1, C Pod and D Pod		
4.2.1.	There is no accessible cell provided.	PJ1	30 months
4.3.	Women's Single User Toilet Room-Lobby		
4.3.1.	The door is inaccessible because it requires 10 pounds of force to open.	D3	12 months
4.3.2.	The paper towel dispenser is inaccessible because the controls require twisting of the wrist to operate.	CT2	12 months
4.4.	Men's Single User Toilet Room-Lobby		
4.4.1.	The door is inaccessible because the pressure required to open the door is 10 pounds.	D3	12 months
4.4.2.	The paper towel dispenser is inaccessible because the controls require twisting of the wrist to operate.	CT2	12 months
5.	LUMPKIN COUNTY HEALTH DEPARTMENT, 60 Mechanicsville Road, Dahlonega, Georgia 30533		
5.1.	Main Check-In/Check-out Counters		
5.1.1.	The main counters are inaccessible because it is 39 inches high.	C1	30 months
5.2.	Unisex Toilet Room-East and West		
5.2.1.	The toilet in both toilet rooms is inaccessible because there is insufficient clear floor space.	AR10	30 months
5.3.	WIC Interior door		
5.3.1.	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
5.4.	WIC Pamphlet Display		
5.4.1.	The pamphlet displays are inaccessible because they are 82 inches high.	AR3	30 months

5.5.	Unisex Toilet Room and Shower- Employee Break Room		
5.5.1.	The toilet is inaccessible because the centerline is 19 inches from the side wall.	TR7	30 months
5.5.2.	There is no accessible shower provided.	B2	30 months
6.	ANIMAL SHELTER, 1363 Red Oaks Flat Road, Dahlonega, Georgia 30533		
6.1.	Parking: The designated accessible parking is inaccessible because it slope exceeds 2% and it has a cross slope that exceeds 2%.	P4	12 months
6.2.	Entrance ramp		
6.2.1.	The ramp is inaccessible because there is no handrail on the middle inside of the side of the ramp segment.	R2	12 months
6.2.2.	The ramp is inaccessible because there is no 12 inch extension at the top and bottom of the ramp parallel with the ground surface.	R2	12 months
6.3.	Main Counter		
6.3.1.	The main counters are inaccessible because it is 42 inches high.	C1	30 months
6.4.	Interior Door (Isolation room)		
6.4.1	The door is inaccessible because knob hardware is used.	D2	12 months
6.4.2.	The door is inaccessible because it has an opening width of only 28 inches.	D14	30 months
6.5.	Interior Door (Visitation room)		
6.5.1.	The door is inaccessible because knob hardware is used.	D2	12 months
6.5.2.	The route to the visitation room is inaccessible because there are three stairs.	AR2	30 months
6.6.	Single User Toilet Room/Lobby		

6.6.1.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
6.6.2.	The paper towel dispenser is inaccessible because the controls require twisting of the wrist to operate.	CT2	12 months
6.6.3.	The lavatory is inaccessible because it has no knee, toe clearances.	LS3	30 months
6.6.4.	The toilet is inaccessible because the flush control is on the closed side.	TR4	30 months
6.6.5.	The toilet is inaccessible because the side grab bar is 24 inches long.	TR17	12 months
6.7.	Back Ramp from Isolation Room to Kennels		
6.7.1.	The ramp is inaccessible because it slopes up to 16.9%.	R4	30 months
6.7.2.	The handrails are inaccessible because there is no handrail on the middle inside of the side of the ramp segment.	R2	30 months
6.7.3.	The handrails are inaccessible because there is no 12 inch extension at the top and bottom of the ramp parallel with the ground surface.	R2	30 months
7.	POOL CONCESSION, 56, Mechanicsville Road, Dahlonega, Georgia 30533		
7.1.	Accessible Route From Parking to Picnic Pavilion		
7.1.1.	The route is inaccessible because it is only 29 inches wide and does not have adequate passing space.	AR3	12 months
7.1.2.	The route is inaccessible because the surface is not level.	AR1	12 months
7.1.3.	The picnic tables are inaccessible because none provide adequate knee space at least 27 inches high, 30 inches wide and 19 inches deep.	DW1	12 months
7.2.	Accessible Route to Pool Concession Employees Entrance		
7.2.1.	The door is inaccessible because there is a 3 inch high threshold.	D1	12 months
7.3.	Pool Concession Counter		

7.3.1.	The counter is inaccessible because it is 48.5 inches high.	C1	12 months
7.4.	Women's (Girls) Toilet Room with Stalls		
7.4.1.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
7.4.2.	The door is inaccessible because there is a 4.5 inch high threshold.	D12	12 months
7.4.3.	The door is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	D2	12 months
7.4.4.	The door is inaccessible because it has only 18 inches on the pull side of the door.	D5	12 months
7.4.5.	The light switch is inaccessible because it is mounted with controls 61.5 inches above the finished floor.	CT4	12 months
7.4.6.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	12 months
7.4.7.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	12 months
7.4.8.	The lavatory is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	LS4	12 months
7.4.9.	The toilet paper dispenser in the designated accessible stall is inaccessible because it mounted above the side grab bar.	TR6	12 months
7.4.10.	No accessible coat hooks are provided.	TR3	12 months
7.4.11.	There is no accessible locker provided.	LR3	12 months
7.4.12.	There is no accessible shower provided.	B2	12 months
7.4.13.	The shower head protrudes into the accessible route and is not detectable to blind persons using a cane.	AR7	12 months
7.5.	Men's (Boys) Toilet Room with Stalls		

7.5.1	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
7.5.2.	The door is inaccessible because there is a 4½ inch high threshold.	D12	12 months
7.5.3.	The light switch is inaccessible because it is mounted 61½ inches above the finished floor.	CT4	12 months
7.5.4.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	12 months
7.5.5.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	12 months
7.5.6.	The toilet paper dispenser in the designated accessible stall is inaccessible because it mounted 57 inches above the grab bars.	CT4	12 months
7.5.7.	No accessible coat hooks are provided.	TR3	12 months
7.5.8.	There is no accessible locker provided.	LR3	12 months
7.5.9.	There is no accessible shower provided.	B2	12 months
7.5.10.	The shower head protrudes into the accessible route and is not detectable to blind persons using a cane.	AR7	12 months

ATTACHMENT J: Modifications to Altered Facilities

The chart below lists the facilities surveyed by the Department, the access issues identified during the survey, and the actions required to correct the access issues. Required actions are listed using an alphanumeric code. The key to the alphanumeric codes is provided in Attachment M to this Agreement.

In order to ensure that the following spaces and elements in the County's facilities in which alterations occurred after January 26, 1992, are readily accessible to and usable by persons with disabilities, the County will take the actions referenced by the alphanumeric code and described in detail in Attachment M to this Settlement Agreement within the time period specified below, which time period will begin to run on the effective date of this Agreement.

Item #	Access Issue	Required Action	Completion Date
1.	LUMPKIN COUNTY ADMINISTRATION BUILDING, 99 Courthouse Hill Road, Dahlonega, Georgia 30533		
1.1.1.	Entrance: There are three public entrances but there is no directional signage directing patrons to the designated accessible entrance.	D10	12 months
1.2.	Parking		
1.2.1.	The designated accessible parking is inaccessible because the signs are mounted too low.	P3	12 months
1.2.2.	The built-up curb ramps obstructs the parking space access aisle.	AR4	30 months
1.2.3.	The parking spaces are inaccessible because the parking spaces and access aisle are not firm, stable and slip-resistant because of loose gravel.	P4	30 months
1.3.	Elevator		
1.3.1.	The elevator is inaccessible because the emergency systems requires voice communication to operate.	E7	30 months
1.4.	Stairs		
1.4.1.	A portion of the space under the open stairs in the main lobby has headroom less than 80 inches and	AR7	6 months

	is not detectable to blind persons using a cane.		
1.4.2.	The directional signage at the stairs, directing patrons to the elevator, is inaccessible because it does not have raised or Braille characters.	D15	6 months
1.5.	Single User Toilet Room/Front Entrance		12 months
1.5.1.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
1.5.2.	The door is inaccessible because it requires 10 pounds of force to open.	D3	12 months
1.5.3.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	24 months
1.5.4.	No accessible mirror has been provided because the bottom edge of the reflecting surface is mounted 49 inches above the finished floor.	TR5	12 months
1.5.5.	The toilet seat cover dispenser is inaccessible because it is mounted 61 inches above the finished floor behind the toilet.	CT4	12 months
1.5.6.	The paper towel dispenser is inaccessible because it is mounted with controls 56 inches above the finished floor.	CT4	12 months
1.5.7.	The hand sanitizer dispenser is inaccessible because it is mounted 51 inches above the finished floor and only allows for a front approach between the lavatory and toilet.	CT4	12 months
1.6.	Drinking Fountain		
1.6.1.	The drinking fountain is inaccessible because it has a spout that is 41 inches high.	DF3	12 months
1.6.2.	The drinking fountain is inaccessible because it does not provide clear knee space between the bottom or ground of at least 27 inches high, 30 inches wide and 17-19 inches deep.	DF4	12 months
1.7.	Tax Commissioner office		
1.7.1.	The room sign is inaccessible because it is mounted on the door and has no raised or Braille characters.	D1	6 months
1.7.2.	The door is inaccessible because it requires 10 pounds of force to open.	D3	6 months

1.7.3.	The public computer is inaccessible because the keyboard is on a table 26 inches high.	C2	6 months
1.8.	Finance Office		
1.8.1.	The room sign is inaccessible because it is mounted on the door and has no raised or Braille characters.	D1	6 months
1.8.2.	The door is inaccessible because it requires 9 pounds of force to open.	D3	12 months
1.8.3.	The counter is inaccessible because it is 41 ½ inches high.	C1	12 months
1.9.	County Office		
1.9.1.	The room sign is inaccessible because it is mounted on the door and has no raised or Braille characters.	D1	12 months
1.9.2.	The door is inaccessible because it requires 10 pounds of force to open.	D3	6 months
1.10.	Single User Toilet Room/Second Floor		
1.10.1.	The toilet room sign is inaccessible because it is mounted on the door and has no raised or Braille characters.	TR11	6 months
1.10.2.	The door is inaccessible because it requires 10 pounds of force to open.	D3	12 months
1.10.3.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AR1	24 months
1.10.4.	The paper towel dispenser is inaccessible because it is mounted 58 inches above the finished floor.	CT4	12 months
1.10.5.	The toilet is inaccessible because the centerline is 23 inches from the side wall.	TR7	30 months
1.10.6.	The toilet is inaccessible because the flush control is on the closed side.	TR4	30 months
1.10.7.	The toilet paper dispenser is inaccessible because it is mounted 43 inches above the finished floor and above the grab bars.	CT4	30 months
1.11.	Commission Public Hearing Room		
1.11.1.	The double-leaf door is inaccessible because each leaf is 30½ inches wide.	D1	12 months

1.11.2.	There is no signage informing the public of the availability of an assistive listening system.	AA3	12 months
1.11.3.	The microphone on the podium is 56 inches high above finished floor.	CT4	12 months
1.11.4.	There are no designated wheelchair seating areas in the 2 nd floor council chambers.	AA6	12 months

ATTACHMENT K: Program Access in Existing Facilities

The technical requirements and, where appropriate, the scoping requirements of the Standards are used as a guide for determining whether a program or activity held in an existing facility is “readily accessible to and usable by” persons with disabilities and for determining what changes are necessary to make this program or activity accessible if it continues to be provided in the existing facility in question. See 28 C.F.R. §§ 35.150(b)(1), 35.151.

The chart below lists the facilities surveyed by the Department, the access issues identified during the survey, and the actions required to correct the access issues. Required actions are listed using an alphanumeric code. The key to the alphanumeric codes is provided in Attachment M to this Agreement.

In order to ensure that the programs, services, and activities housed in the County’s facilities are accessible to persons with disabilities, when viewed in their entirety, the County will take the actions referenced by the alphanumeric code and described in detail in Attachment M to this Settlement Agreement within the time period specified below, which time period begins to run on the effective date of the Agreement.

Item #	Access Issue	Required Action	Completion Date
1.	ANNEX A (LUMPKIN COUNTY ADMINISTRATION BUILDING), 194 Courthouse Hill Road, Dahlonega, Georgia 30533		
1.1.	Parking:		
1.1.1.	There are a total of 13 spaces on the Annex side; None are designated as accessible.	P1	12 months
1.2.	Curb Ramp by Main Entrance Annex A: The built-up curb ramp impermissibly extends into the required parking spaces’ access aisle.	AR4	12 months
1.2.1.	The built-up curb ramp is inaccessible because it has a slope of 3.3%.	AR4	6 months
2.	ANNEX B (LUMPKIN COUNTY ADMINISTRATION BUILDING), 194 Courthouse Hill Road, Dahlonega, Georgia 30533		
2.1.1.	The exterior door is inaccessible because it lacks a level maneuvering space on the pull side of the door.	D5	24 months

2.1.2.	The route is inaccessible because the ramp does not have flared sides.	AR4	24 months
2.1.3.	The interior door (Public Defender Office) is inaccessible because the clear opening width is 29 inches.	D5	24 months
3.	9th District Office, 75 Enota Street, Dahlonega, Georgia 30533 (R states non-county building)		
3.1.	Parking: The parking lot, with a total of 25 parking spaces, is inaccessible because it has no van accessible parking signage and the designated accessible space has a running slope of 6.9%.	P1	6 months
3.1.1.	The parking space is inaccessible because the access aisle has a running slope of 7.9%.	P4	6 months
3.1.2.	The access aisle is inaccessible because it has a slope of 3.1%.	P2	6 months
3.2.	Accessible Route		
3.2.1.	The route from the parking lot to the main entrance is inaccessible because it has a slope of 5.6%.	AR1	6 months
3.3.	Drinking Fountain		
3.3.1.	At least one drinking fountain is not provided that is accessible to people who have difficulty bending or stooping.	DF3	6 months
3.4.	Single User Toilet Room		
3.4.1.	The toilet room sign is inaccessible because it mounted on the door and has no raised or Braille characters.	TR11	6 months
3.4.2.	The door is inaccessible because it has a clear opening width of 29 inches.	D1	6 months
3.4.3.	The door is inaccessible because knob hardware is used.	D2	6 months
3.4.4.	No accessible mirror has been provided.	TR5	6 months
3.4.5.	The paper towel dispenser is inaccessible because it is mounted 57 inches above finished floor.	CT4	6 months
3.4.6.	The lavatory is inaccessible because it has twist-knob hardware.	LS4	6 months

3.4.7.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	6 months
3.4.8.	The toilet paper dispenser is inaccessible because it is mounted 41 inches from the rear wall.	TR6	6 months
3.4.9.	The toilet is inaccessible because the side grab bar is mounted 52 inches from the rear wall.	TR16	6 months
3.4.10.	The toilet is inaccessible because there is no rear grab bar provided.	TR13	6 months
4.	Senior Center, 266 Mechanicsville Road, Dahlonega, Georgia 30533		
4.1.	Parking: The designated accessible parking is inaccessible because the signs can be obscured by parked vehicles.	P3	12 months
4.1.1.	The designated accessible parking spaces are inaccessible because the pavement markings are not clear.	P1	12 months
4.1.2.	Accessible Route: The door is inaccessible because there is a slope of 5.9% within the door's required maneuvering clearance.	D1	24 months
4.2.	Drinking Fountain		
4.2.1.	There is no drinking fountain provided for people who have difficulty bending or stooping.	DF3	12 months
5.	Lumpkin County Health Department, Environmental Services, 56 Short Street, Dahlonega, Georgia 30533		
5.1.	Parking: The parking lot is inaccessible because it is not striped. Signage is placed at 2 spaces designated for persons with disabilities. The lot is inaccessible because it has no van accessible parking signage, and the designated accessible space have cross slopes greater than 2%.	P1	12 months
5.1.1.	The designated accessible parking is inaccessible because the signs are mounted too low.	P3	12 months
5.1.2.	The designated accessible parking spaces are inaccessible because the pavement markings are not clear.	P1	12 months
5.2.	Accessible Route		
5.2.1.	The curb ramp (across the driveway from the designated accessible parking spaces) has a running slope of 13.7% and a cross slope of 8.4%.	AR1	12 months

5.2.2.	The route is inaccessible because the walkway has a 13.7% slope and 7.6% cross slope at the top to the walkway.	AR1	12 months
5.2.3.	The route is inaccessible because the walkway has a 15.9% slope and 3.3% cross slope at the middle of the walkway.	AR1	12 months
5.2.4.	The route is inaccessible because the walkway has a 15.6% slope at the bottom of the walkway.	AR1	12 months
5.3.	Exterior Entrance		
5.3.1.	The exterior door is inaccessible because the door hardware requires tight grasping, pinching or twisting of the wrist to operate.	D2	12 months
5.4.	Women's Toilet Room/with Stalls		
5.4.1.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
5.4.2.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	12 months
5.4.3.	The pull side of the door, which is accessed through a front approach, is inaccessible because it has only 5 inches of clear space on the latch side.	D5	12 months
5.4.4.	The designated accessible toilet stall is inaccessible because it is 38 inches wide.	TR23	12 months
5.4.5.	No accessible coat hook has been provided.	TR3	12 months
5.4.6.	There is no rear grab bar provided at the designated accessible toilet.	TR13	12 months
5.5.	Men's Toilet Room/with Stalls		
5.5.1.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	12 months
5.5.2.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	12 months
5.5.3.	The pull side of the door, which is accessed through a front approach, is inaccessible because it has only	D5	12 months

	5 inches of clear space on the latch side.		
5.5.4.	The designated accessible toilet stall is inaccessible because it is only 38 inches wide.	TR23	12 months
5.5.5.	No accessible coat hook has been provided.	TR3	12 months
5.5.6.	There is no rear grab bar provided at the designated accessible toilet.	TR13	12 months
5.5.7.	The urinal is inaccessible because the rim is 24 inches high.	TR8	12 months
5.5.8.	The urinal is inaccessible because it is mounted with controls 48 inches high.	TR8	12 months
6.	LUMPKIN COUNTY LIBRARY, 342, Court House Hill Road, Dahlonega, Georgia 30533		
6.1.	Parking		
6.1.1.	The designated accessible parking space located at the right of the building entrance is inaccessible because the slope is 3.7%.	P4	30 months
6.1.2.	The designated van accessible space is inaccessible because it lacks vertical signage designating it as van accessible.	P5	30 months
6.1.3.	The designated accessible parking space located at the left of the building entrance inaccessible because the slope is 6.3% and the cross slope is 4.6%.	P4	30 months
6.1.4.	The access aisle is inaccessible because the slope is 5.2%.	P2	30 months
6.2.	Accessible Route/Curb Ramp		
6.2.1.	The route to the library is inaccessible because the walkway has a running slope of 10.7%.	AR1	30 months
6.2.2.	The sidewalk along the curb crosses the curb ramp; slopes on the flared sides exceed 10%.	AR4	30 months
6.2.3.	The route to the library is inaccessible because there is a 1 inch change in level at the top of the walkway.	AR2	
6.3.	Interior Door		
6.3.1.	The interior doors in the vestibule are inaccessible because they require 15 pounds of pressure to open.	D3	

6.4.	First Floor-Main Circulation Areas		
6.4.1.	The library computer table is inaccessible because the bottom of the table is 26 inches high.	C2	30 months
6.4.2.	The book stacks are inaccessible because they are 69 inches high to the top and 10 inches high to the bottom.	AR3	30 months
6.4.3.	The computer reservation table is inaccessible because the table is 46 inches high.	C2	30 months
6.5.	Genealogy & Georgia History Room		
6.5.1.	The book stacks are inaccessible because they are 67 inches high to the top.	AR3	30 months
6.6.	1st Floor Women's Toilet Room with Stalls		
6.6.1.	The vestibule door to the men's and women's toilet room has knob hardware.	D2	30 months
6.6.2.	The outer toilet room door sign is mounted above the door and has no raised or Braille Characters.	TR11	30 months
6.6.3.	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	30 months
6.6.4.	The door is inaccessible because it has a clear opening width of 29 inches.	D14	30 months
6.6.5.	The door is inaccessible because it requires 10 pounds of force to open.	D3	30 months
6.6.6.	The push side of the door, which is accessed from the hinge side of the door, is inaccessible because it is has only 6.5 inches of clear depth.	D5	30 months
6.6.7.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
6.6.8.	No accessible mirror has been provided because the bottom edge of the reflecting surface is mounted 44 inches above the finished floor.	TR5	30 months
6.6.9.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	30 months

6.6.10.	The lavatory is inaccessible because it has the hardware that requires tight grasping, pinching or twisting of the wrist to operate.	LS4	30 months
6.6.11.	The designated accessible toilet stall is inaccessible because it is only 39 inches wide.	TR23	30 months
6.6.12.	The toilet paper dispenser in the designated accessible stall is inaccessible because it is mounted 40 inches from the rear wall.	TR6	30 months
6.6.13.	No accessible coat hook has been provided.	TR3	30 months
6.6.14.	There is no rear grab bar provided at the designated accessible toilet.	TR13	30 months
6.6.15.	The paper towel dispenser is inaccessible because it protrudes more than 4 inches into the walkway and is mounted at 64 inches above the finished floor.	AR7	30 months
6.7.	Drinking Fountain by Men's/Women's Toilet Rooms		
6.7.1	Although a designated accessible drinking fountain is provided, there is no drinking fountain provided for people who have difficulty bending or stooping.	DF4	30 months
6.8.	1st Floor Men's Toilet Room with Stalls		
6.8.1.	The toilet room sign is inaccessible because it is mounted on the door and has no raised or Braille characters.	TR11	30 months
6.8.2.	The door is inaccessible because the clear opening width is only 29 inches.	D14	30 months
6.8.3.	The door is inaccessible because it requires 15 pounds of force to open.	D3	30 months
6.8.4.	The push side of the door, which is accessed from the hinge side of the door, is inaccessible because it is has only 6.5 inches of clear depth.	D5	30 months
6.8.5.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
6.8.6.	No accessible mirror has been provided because the bottom edge of the reflecting surface is mounted at 44 inches above the finished floor.	TR5	30 months

6.8.7.	The paper towel dispenser is inaccessible because it is a protruding object and is not detectable to blind persons using a cane.	AR7	30 months
6.8.8.	The toilet partition door swings into the clear floor space of the baby changing station.	TR12	30 months
6.8.9.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	30 months
6.8.10.	The lavatory is inaccessible because it has twist-type hardware that requires tight grasping, pinching or twisting of the wrist to operate.	LS4	30 months
6.8.11.	The toilet is inaccessible because the centerline is mounted 19 inches from the near side wall.	TR7	30 months
6.8.12.	The urinal is inaccessible because the rim is mounted 25 inches above the finished floor.	TR8	30 months
6.8.13.	The urinal is inaccessible because the flush control is mounted 53 inches above the finished floor.	TR8	30 months
6.8.14.	The designated accessible toilet stall is inaccessible because it is only 39 inches wide.	TR23	30 months
6.8.15.	No accessible coat hook has been provided.	TR3	30 months
6.8.16.	There is no rear grab bar provided at the designated accessible toilet.	TR13	30 months
6.9.	Rear Parking		
6.9.1	The designated accessible parking is inaccessible because it is not dispersed among the accessible facility entrances.	P7	30 months
6.10.	Accessible Route to Lower Level (Toilet Rooms and Meeting Rooms)		
6.10.1.	The ramp to the lower level is inaccessible because it does not have edge protection at the drop off sides.	R3	30 months
6.10.2.	The ramp is inaccessible because the rise is greater than the maximum rise of 30 inches.	R4	30 months
6.10.3.	The ramp is inaccessible because it lacks handrails on both sides of the ramp segments.	R2	30 months

6.11.	Single User Toilet Room/Lower Level/Left		
6.11.1	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	30 months
6.11.2.	The door is inaccessible because the clear opening width is 29 inches.	D14	30 months
6.11.3.	The door is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	D2	30 months
6.11.4.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
6.11.5.	No accessible mirror has been provided because the bottom edge of the reflecting surface is mounted at 46 inches above the finished floor.	TR5	30 months
6.11.6.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	30 months
6.11.7.	The lavatory is inaccessible because it has twist-type hardware that requires tight grasping, twisting or pinching of the wrist to operate.	LS4	30 months
6.11.8.	The toilet is inaccessible because its centerline is 19 inches from the side wall.	TR7	30 months
6.11.9.	The toilet is inaccessible because the flush control is on the closed side.	TR4	30 months
6.11.10.	The toilet is inaccessible because the side grab bar is mounted 52 inches from the rear wall.	TR16	30 months
6.11.11.	The toilet is inaccessible because there is no rear grab bar provided.	TR13	30 months
6.11.12.	The toilet paper dispenser is inaccessible because it is mounted greater than 36 inches from the rear wall.	TR6	30 months
6.12.	Single User Toilet Room/Lower level/ Right		
6.12.1	The toilet room sign is mounted on the door and has no raised or Braille characters.	TR11	30 months

6.12.2.	The door is inaccessible because the clear opening width is 29 inches.	D14	30 months
6.12.3.	The door is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	D2	30 months
6.12.4.	Although an audible alarm is provided in this facility, there is no visual alarm appliance in the toilet room.	AL1	30 months
6.12.5.	The mirror is inaccessible because the bottom edge of the reflecting surface is mounted 45 inches above the finished floor.	TR5	30 months
6.12.6.	The lavatory is inaccessible because the hot water pipes are not insulated or otherwise configured to protect against contact.	LS2	30 months
6.12.7.	The lavatory is inaccessible because it has twist-type hardware.	LS4	30 months
6.12.8.	The toilet is inaccessible because the side grab bar is mounted less than 54 inches from the rear wall.	TR16	30 months
6.12.9.	The toilet is inaccessible because there is no rear grab bar provided.	TR13	30 months
6.12.10.	The toilet paper dispenser is inaccessible because it is mounted greater than 36 inches from the rear wall.	TR6	30 months
6.13.	Meeting Rooms/ Lower Level		
6.13.1.	The building does not have directional signage posted at the front entrance and does not have the International Symbol of Accessibility posted at the entrance to the lower level meeting rooms.	D1	30 months
6.13.2.	The first interior door is inaccessible because it requires 15 pounds of force to open.	D3	30 months
6.14.	Meeting Room #1		
6.14.1.	The door is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	D2	30 months
6.14.2.	The books stacks are inaccessible because they are 80 inches high to the top and 17 inches high to the bottom.	AR3	30 months

6.15.	Meeting Room#3		
6.15.1	The door is inaccessible because there is no accessible signage with raised and Braille characters.	D1	30 months
6.15.2.	The door is inaccessible because the hardware requires tight grasping, twisting or pinching of the wrist to operate.	D2	30 months

Attachment M: Actions Required to Remedy Accessibility Violations

This Attachment provides a detailed description of the actions that must be taken to remedy accessibility violations listed in other parts of this Agreement. Each required action is referenced by an alphanumeric code. The required actions are listed in alphabetic/numeric order based on the specific code used to reference each required action. The term “Standards” refers to the 2010 ADA Standards for Accessible Design (28 C.F.R. § 35.104 (title II) (defining the “2010 Standards” as the requirements set forth in appendices B and D to 36 C.F.R. part 1191 and the requirements contained in 28 C.F.R. § 35.151.)). All citations are to the Standards, unless otherwise noted. In general, when determining the number of accessible elements required (i.e., assistive listening system receivers, wheelchair seating spaces, accessible guest rooms, accessible parking spaces, play components, etc.), always round UP to the nearest whole number.

Code	Required Actions		
AA1	Provide an accessible route directly connecting the wheelchair seating locations with the performance area, and the performance area with ancillary areas used by performers (dressing rooms, locker rooms, etc.) unless specifically exempted by the Standards. Standards §§ 206.2.6, 206.2.3, 401.1.		
AA2	Provide aisle seats with no armrest on the aisle side, or with a retractable or folding armrest on the aisle side, identified by a sign or marker, equal in number to at least 5% of the total number of aisle seats (but not less than 1). These seats shall be the aisle seats located closest to accessible routes. Standards §§ 221.4, 802.4.		
AA3	Provide accessible signage indicating the availability of the assistive listening system. Standards §§ 216.10, 219.2, 703.5, 703.7.2.4.		
AA4	Provide an assistive listening system. Provide receivers complying with the Standards in accordance with the following chart, and provide signage indicating their availability. Standards §§ 216.10, 219, 703.5, 703.7.2.4, 706.		
	Seating Capacity of Assembly Area	Number of Required Receivers	Required Receivers Required to be Hearing-Aid Compatible*
	50 or less	2	2*
	51 to 200	2, plus 1 per 25 seats over 50	2*
	201 to 500	2, plus 1 per 25 seats over 50	1 per 4 receivers*
	501 to 1000	20, plus 1 per 33 seats over 500	1 per 4 receivers*
	1001 to 2000	35, plus 1 per 50 seats over 1000	1 per 4 receivers*
	2001 and over	55, plus 1 per 100 seats over 2000	1 per 4 receivers*
* unless all seats are served by an induction loop system, in which case no receivers are required to be hearing aid compatible.			

Code	Required Actions				
AA5	Lawn seating areas and overflow seating areas, where fixed seats are not provided, shall connect to an accessible route. Standards §§ 221.5, 206, 401.1.				
AA6	<p>Provide the number of wheelchair spaces shown in the following chart. Where provided, each luxury box, club box, and suite shall contain wheelchair spaces in accordance with the following chart; and at least 20% of all other boxes shall also contain wheelchair spaces in accordance with the following chart. Standards § 221.2.</p> <p>Dimensions. Each wheelchair space shall have minimum clear ground or floor space of 36 inches wide by 48 inches deep when approachable from the front or rear, or 36 inches wide by 60 inches deep when approachable only from the side (spaces need only be 33 inches wide if adjacent to another wheelchair space). The ground or floor at all wheelchair spaces shall be level, firm, stable and slip resistant; wheelchair spaces shall not overlap circulation paths; and at least one companion seat shall be provided next to each wheelchair space. Ensure that wheelchair spaces and companion seats are not located on (or obstructed by) temporary platforms or other movable structures. 28 C.F.R. § 35.151(g); Standards §§ 221.2, 221.3, 802.1.</p> <p>Integration / Lines of Sight. Wheelchair spaces shall be an integral part of the seating plan and shall provide spectators with choices of seating locations and viewing angles that are substantially equivalent to, or better than, the choices of seating locations and viewing angles available to all other spectators. In stadiums where spectators can be expected to stand during the show or event (for example, football, baseball, basketball games, or rock concerts), the wheelchair spaces shall provide lines of sight over standing spectators. Standards §§ 221.2, 802.2.</p> <p>Dispersion. When the seating capacity exceeds 300, wheelchair spaces and companion seats shall be horizontally and vertically dispersed. Ensure that wheelchair spaces and companion seats are dispersed to all levels that include seating served by an accessible route. Wheelchair spaces and companion seats shall be dispersed vertically at varying distances from the screen, performance area, or playing field, including locations in each balcony or mezzanine located on an accessible route. Assembly areas that (1) have seating encircling, in whole or in part, a field of play or performance area, and (2) are required to horizontally disperse wheelchair spaces and companion seats, shall disperse wheelchair spaces and companion seats around that field of play or performance area. 28 C.F.R. § 35.151(g), Standards § 221.2.3.</p> <p>Companion Seats. In row seating, companion seats shall be located to provide shoulder alignment with adjacent wheelchair spaces. The shoulder alignment point of the wheelchair space shall be measured 36 inches from the front of the wheelchair space. The floor surface of the companion seat shall be the same elevation as the floor surface of the wheelchair space. Companion seats shall be equivalent in size, quality, comfort, and amenities to the seating in the immediate area. Companion seats may be movable. Standards § 221.3.</p> <p>Aisle Seats. At least 5% of the total number of aisle seats shall provide folding or retractable armrests on the aisle side of the seat, shall be identified by a sign or marker, and shall be the aisle seats closest to accessible routes. Standards §§ 221.4, 802.4.</p>				
	<table border="1"> <thead> <tr> <th data-bbox="264 1759 630 1864">Seating Capacity of Assembly Area</th> <th data-bbox="630 1759 1476 1864">Number of Required Wheelchair Spaces</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 1864 630 1921">4 to 25</td> <td data-bbox="630 1864 1476 1921">1</td> </tr> </tbody> </table>	Seating Capacity of Assembly Area	Number of Required Wheelchair Spaces	4 to 25	1
Seating Capacity of Assembly Area	Number of Required Wheelchair Spaces				
4 to 25	1				

Code	Required Actions	
	26 to 50	2
	51 to 150	4
	151 to 300	5
	301 to 500	6
	501 to 5000	6, plus 1 for each 150 between 501 through 5000
	5001 and over	36, plus 1 for each 200 over 5000
AA7	Provide at least one wheelchair space in team or player seating areas serving areas of sport activity. Standards §§ 221.2.1.4, 802.1.	
AA8	Provide a ramp or platform lift in compliance with the Standards or establish a procedure for providing access to this area. Any procedure shall not require lifting or carrying persons with mobility impairments or require them to traverse unnecessary or extreme distances. Provide a wheelchair space with a minimum clear ground or floor space of 36 inches wide by 48 inches deep for front or rear access, or 36 inches wide by 60 inches deep for side access. Standards §§ 206.7, 221.2, 802.1, 808.3.	
AA9	Provide at least one wheelchair space within the defined area for the jury box with a minimum clear ground or floor space of 36 inches wide by 48 inches deep when approachable from the front or rear, or 36 inches wide by 60 inches deep when approachable only from the side. Wheelchair spaces shall be an integral part of the fixed seating plan of the jury box and shall be located so as to provide lines of sight substantially equivalent to, or better than, those available for other members of the jury, and that are not obstructed by other jurors; and wheelchair spaces shall adjoin an accessible route that also serves as a means of egress in case of emergency. Standards §§ 206.2.4, 221.2, 802, 808.3.	
AA10	Provide audio and audio-visual programs with captioning or in another format that provides equally effective communication for people who are deaf or hard of hearing. 28 C.F.R. § 35.160.	
AL1	Provide visible fire alarm devices in toilet rooms, hallways, lobbies, meeting rooms, and any other area for common use. Standards §§ 215, 702.	
AR1	To each area, feature, or element described, provide at least one accessible route that coincides with or is located in the same area as general circulation paths. The accessible route must have a minimum clear width of 36 inches (except that it may narrow to no less than 32 inches for a length of no more than 24 inches), or a minimum clear width of 42 inches if there is a U-turn around an obstruction less than 48 inches wide; have passing spaces at least every 200 feet; have a minimum clear headroom of 80 inches; have a surface that is firm, stable, and slip resistant; have, in the absence of a curb ramp, ramp, elevator, or platform lift, no level changes in excess of ½ inch vertically; have no level changes greater than ¼ inch vertically unless they are beveled with a slope no greater than 50%; and have a running slope no greater than 5% (or have been constructed as a fully accessible ramp) and a cross slope no greater than 2.08%. Standards §§ 206, 301.1, 401.1.	

Code	Required Actions
AR2	Provide an accessible route to each area, feature, or element described such that level changes in excess of ½ inch are ramped (or otherwise made accessible); level changes with exposed edges of up to 90 degrees are not more than ¼ inch high; and level changes between ½ inch and ¼ inch high are beveled with a slope no greater than 50% (or up to ¼ inch vertical and at least ¼ inch beveled). Standards §§ 206, 303.
AR3	Provide to each area, feature, or element described an accessible route with a minimum clear width of 36 inches, except that the width may decrease to 32 inches for a depth of no more than 24 inches. Standards §§ 206, 403.5.1.
AR4	Provide a curb ramp that has a maximum slope of 8.33%, a maximum cross slope of 2.08%, and a maximum counter (<i>i.e.</i> , gutter) slope of 5%; is located so that it cannot be obstructed by parked vehicles; does not project into traffic, parking spaces or access aisles; and has transitions on and off that are on the same level. Flared sides, if provided, shall have a maximum slope of 10%. Standards §§ 206.2.1, 406.
AR5	Openings or gratings on walking surfaces shall not allow passage of a sphere more than ½ inch in diameter. If gratings have elongated openings, then they shall be placed so that the long dimension is perpendicular to the dominant direction of travel. Standards §§ 206, 302.3.
AR6	Provide a minimum vertical clearance of 80 inches throughout. Where the vertical clearance is reduced to less than 80 inches, provide a guardrail or other barrier with a leading edge no more than 27 inches high. Standards §§ 206, 307.4.
AR7	Unless protected by a cane detectable barrier, objects with their leading edges between 27 inches and 80 inches high shall not protrude into circulation paths more than 4 inches for wall-mounted elements, or 12 inches for free standing post- or pylon-mounted elements. Protruding objects (and cane-detectable barriers) shall not reduce the clear width of accessible routes or maneuvering spaces below minimum requirements. Standards §§ 206, 307.
AR8	Establish a procedure for providing access to programs in upper and lower levels of the facility, or provide ramps, platform lifts, or elevators in compliance with the Standards. Procedures shall not include lifting or carrying persons with mobility impairments or require them to traverse unnecessary or extreme distances. Standards §§ 206.2, 405, 407, 408, 410.

Code	Required Actions
AR9	Provide stairs with closed risers, uniform tread width and riser height, a tread depth of at least 11 inches, a riser height between 4 inches and 7 inches, and nosings, treads, and risers that otherwise comply fully with the Standards. Provide handrails on both sides of the stairs such that the inside handrail on switchbacks or doglegs is continuous. Handrails shall extend at least 12 inches beyond the top riser and at least the depth of one tread beyond the bottom riser; there shall be a clear space of at least 1½ inches between the handrails and the wall; handrail gripping surfaces shall be continuous and shall not be obstructed along their tops or sides; handrails shall have a diameter between 1¼ and 2 inches or a perimeter between 4 inches and 6¼ inches and a cross section of no more than 2¼ inches; handrails shall be mounted between 34 and 38 inches above stair nosings; the ends of the handrails shall be returned to a wall, a guard, or the landing surface; and the handrails shall not rotate within their fittings and shall be free of sharp or abrasive elements. Standards §§ 206, 210, 504, 505.
AR10	At this element, provide clear floor space that contains no changes in level within the required 30 inch by 48 inch space directly in front of the element. Additionally, maneuvering clearances shall comply with § 305, including, if appropriate, providing additional maneuvering space at alcoves. Standards §§ 206, 305.
AR11	Where handrails are provided along walking surfaces, provide handrails that have a diameter between 1¼ and 2 inches or a perimeter between 4 inches and 6¼ inches and a cross section of no more than 2¼ inches. Handrails shall not rotate within their fittings; handrails shall be mounted at a consistent height between 34 inches and 38 inches high and at least 1½ inches from the wall; gripping surfaces and adjacent surfaces shall be free of sharp or abrasive elements and shall have rounded edges; and gripping surfaces shall not be obstructed along their tops or sides and the bottoms shall not be obstructed for more than 20% of their length and shall have no horizontal projections occurring closer than 1½ inches from the bottom of the gripping surface (except that the distance between horizontal projections and the bottom of the gripping surface can be reduced by ⅛ inch for each ½ inch of handrail perimeter over 4 inches). Standards §§ 206.2, 405.8, 505.
AT1	Provide an ATM or fare machine with clear floor space complying with § 305; with operable parts complying with § 309 and able to be differentiated by sound or touch without activation (unless a clear or correct key is provided); providing an opportunity for the same degree of privacy of output and input available to all individuals; speech enabled in compliance with § 707.5; with input controls and function keys complying with § 707.6; with a display screen providing visibility and characters complying with § 707.7; and with Braille instructions for initiating the speech mode. Standards §§ 220, 305, 309, 703.3, 707.

Code	Required Actions
B1	<p>Provide a bathtub that has clearance alongside that is at least 30 inches wide and at least as long as the bathtub. An accessible lavatory may be provided within the clearance at the foot end of the tub (shower head side). Where a permanent seat is provided at the head of the bathtub, the seat shall be between 17 inches and 19 inches above the bathroom floor, shall be a minimum of 15 inches deep, and shall extend from the back wall to or beyond the outer edge of the tub, and provide clearance extending at least 12 inches beyond the wall at the head end of the tub. Where a permanent seat is not provided at the head of the bathtub, a removable seat shall be provided such that the top of the seat is 17 inches to 19 inches above the bathroom floor, the seat is between 15 inches and 16 inches deep, and the seat is capable of secure placement. Provide two parallel horizontal grab bars on the back (long) wall of the bathtub, one mounted between 8 inches and 10 inches above the rim of the bathtub and the other mounted between 33 inches and 36 inches above the bathroom floor. If the bathtub has a permanent seat, these two grab bars shall be 15 inches maximum from the head end wall and 12 inches maximum from the foot end wall; if the bathtub does not have a permanent seat, these two grab bars shall be 24 inches long minimum and shall be mounted 24 inches maximum from the head end wall and 12 inches maximum from the foot end wall. Provide one horizontal grab bar at the foot end of the bathtub that extends at least 24 inches from the outer edge of the bathtub toward the back (long) wall of the tub between 33 inches and 36 inches high. If the bathtub does not have a permanent seat, provide one horizontal grab bar at least 12 inches long located on the head end wall, towards the outside of the tub between 33 inches and 36 inches high. The bathtub shall have the following features: controls mounted below the grab bar between the open side of the bathtub and the centerline of the width of the bathtub, operable with one hand, without tight grasping, pinching, or twisting of the wrist, that require no more than 5 pounds of force to operate; a shower spray unit with an on/off control with a non-positive shutoff and a hose at least 59 inches long that can be used both as a fixed shower head and as a hand-held shower and that delivers water no hotter than 120 degrees; enclosures, if any, that do not obstruct bathtub controls or obstruct transfers from wheelchairs onto bathtub seats or into bathtubs and that do not have tracks mounted on their rims; and a seat that complies with § 610. Standards §§ 213.3.6, 607, 609, 610.</p>

Code	Required Actions
B2	<p>Provide a fully accessible transfer or roll-in type shower compartment with the following features: controls that are operable with one hand, without tight grasping, pinching, or twisting of the wrist, that require no more than 5 pounds of force to operate; a shower spray unit with an on/off control with a non-positive shutoff and a hose at least 59 inches long that can be used both as a fixed shower head and as a hand-held shower and that delivers water no hotter than 120 degrees; a curb at the shower entrance that is no higher than ½ inch and, in roll-in showers, is beveled if higher than ¼ inch; enclosures, if any, that do not obstruct controls, faucets, or spray units and do not obstruct transfers from wheelchairs onto shower seats; and grab bars that comply with § 609. If the shower is transfer type, the compartment shall be 36 inches by 36 inches, the entrance shall be at least 36 inches wide, and clearance adjacent to the opening shall be 36 inches wide by 48 inches long measured from the control wall (so that the clearance extends beyond the seat); provide grab bars across the control wall and across the back wall to a point 18 inches from the control wall; provide a rectangular or L-shaped seat complying with § 610 between 17 and 19 inches high extending from the back wall to within 3 inches of the entry; and provide controls on the wall opposite the seat above the grab bar, between 38 and 48 inches high, on the open side of the compartment. If the shower is roll-in type, the compartment shall be 30 inches minimum by 60 inches minimum, the entrance shall be a minimum of 60 inches wide (or a minimum of 36 inches wide at one end of the long side of the compartment), and clearance adjacent to the opening shall be at least 30 inches wide by 60 inches long; provide grab bars on three walls (unless a seat is provided, in which case grab bars shall be on two walls and there shall be no grab bar above the seat), 6 inches maximum from any adjacent wall; and provide controls mounted above the grab bar, no more than 48 inches high; if a seat is provided, it shall comply with § 610.3 and the controls shall be on the back wall adjacent to the seat within 27 inches of the seat wall (unless the shower opening is 36 inches long, in which case the controls can also be on the back wall opposite the seat). Standards §§ 213.3.6, 608, 609, 610.</p>
B3	<p>Provide a shower compartment such that any curb at the shower entrance is no higher than ½ inch (except that in existing transfer showers where provision of a ½ inch curb would disturb the structural reinforcement of the floor slab, the curb can be 2 inches high). Thresholds in roll-in showers shall be beveled with a slope of no more than 50% if higher than ¼ inch. Standards §§ 213.3.6, 608.7.</p>
B4	<p>Provide a grab bar 18 inches long on the wall adjacent to the seat, extending from the control wall, and provide a grab bar extending the full length of the control wall. Grab bars shall be mounted between 33 and 36 inches high to the top of the gripping surface, 1½ inches from the wall on which they are mounted, 1½ inches from any objects projecting below, and 12 inches from any objects projecting above (other than controls or other grab bars, which may be within 1½ inches above). Standards §§ 213.3.6, 608.3.1, 609.</p>

Code	Required Actions
B5	Grab bars shall be mounted between 33 and 36 inches high to the top of the gripping surface, 1½ inches from the wall on which they are mounted, 1½ inches from any objects projecting below, and 12 inches from any objects projecting above (other than controls or other grab bars, which may be within 1½ inches above). If there is no seat, provide grab bars on three walls mounted within 6 inches of all adjacent walls. If there is a seat in a shower with a 60 inch wide opening, provide grab bars on the back wall and the side wall opposite the seat mounted within 6 inches of the shared corner. If there is a seat in a shower with a 36 inch wide opening, provide grab bars on the back wall and the side wall farthest from the compartment entry within 6 inches of all adjacent walls except the wall on which the seat is mounted. Do not provide grab bars above the seat. Standards §§ 213.3.6, 608.3.2, 608.3.3, 609.
B6	In transfer type shower compartments, provide a seat mounted between 17 and 19 inches high on the wall opposite the controls extending from within 1½ inches of the back wall to within 3 inches of the compartment entry. If the seat is rectangular, it should extend from 2½ inches to between 15 and 16 inches from the wall on which it is mounted. If the seat is L-shaped, the portion near the compartment entry should extend from 2½ inches to between 15 and 16 inches from the wall on which it is mounted, and the portion near the back wall should extend between 14 and 15 inches from the back wall and between 22 and 23 inches from the wall on which it is mounted. Standards §§ 213.3.6, 610.3.
B7	Provide a shower spray unit with a hose at least 59 inches long that can be used both as a fixed shower head and as a hand-held shower, with an on/off control with a non-positive shutoff, that delivers water no hotter than 120 degrees. In facilities that are not medical care facilities, long-term care facilities, transient lodging guest rooms, or residential dwelling units, a fixed shower head mounted at 48 inches above the shower floor may be used in lieu of a hand-held shower head. Standards §§ 213.3.6, 608.6.
C1	Provide counters dispersed throughout the facility (dispersion is not required where only 1 counter is provided) on accessible routes such that each counter has a portion extending the same depth as the counter top and no more than 36 inches high. If a parallel approach is provided, the accessible portion of the counter shall be at least 36 inches long (unless the entire counter is less than 36 inches high) and have clear floor space positioned for a parallel approach; if a forward approach is provided, the accessible portion of the counter shall be at least 30 inches long and have knee and toe space provided under the counter and clear floor space positioned for a forward approach. Standards §§ 227.3, 305, 306, 904.4.
C2	Provide computers equal in number to at least 5% of the total number of computers (but not less than 1) on tables or counters that have clear floor space that is 30 inches wide and 48 inches deep, knee clearance at least 30 inches wide and at least 11 inches deep at 9 inches high and at least 8 inches deep at 27 inches high, and a work surface (including the keyboard surface) between 28 and 34 inches high. Standards §§ 226.1, 305, 306, 902.

Code	Required Actions										
C3	<p>Provide accessible check-out aisles, as required in the following chart (unless selling space is less than 5000 square feet, in which case only one accessible checkout aisle is required), at least 36 inches wide (or 32 inches wide at any point not exceeding 24 inches in length) with a counter surface of no more than 38 inches high and a counter lip no more than 2 inches above the counter surface. Where provided, check-writing surfaces shall be between 28 and 34 inches high. If more than one check-out aisle is provided, provide signage identifying accessible check-out aisles in the same location where the check-out number or type is displayed. Standards §§ 206, 227.2, 403.5.1, 703.7.2.1, 902.3, 904.3.</p> <table border="1" data-bbox="264 527 1472 884"> <thead> <tr> <th data-bbox="264 527 630 632">Total Check-out Aisles of Each Function</th> <th data-bbox="630 527 1472 632">Minimum Number of Accessible Check-out Aisles of Each Function</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 632 630 695">1 to 4</td> <td data-bbox="630 632 1472 695">1</td> </tr> <tr> <td data-bbox="264 695 630 758">5 to 8</td> <td data-bbox="630 695 1472 758">2</td> </tr> <tr> <td data-bbox="264 758 630 821">9 to 15</td> <td data-bbox="630 758 1472 821">3</td> </tr> <tr> <td data-bbox="264 821 630 884">16 and over</td> <td data-bbox="630 821 1472 884">3, plus 20% of additional aisles</td> </tr> </tbody> </table>	Total Check-out Aisles of Each Function	Minimum Number of Accessible Check-out Aisles of Each Function	1 to 4	1	5 to 8	2	9 to 15	3	16 and over	3, plus 20% of additional aisles
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1 to 4	1										
5 to 8	2										
9 to 15	3										
16 and over	3, plus 20% of additional aisles										
CT1	<p>Operable parts and controls of this element shall be operable with no more than 5 pounds of force with one hand and without tight grasping, pinching, or twisting of the wrist (lever-operated, push-type, and electronically controlled mechanisms are examples of acceptable designs). The controls shall be between 15 and 48 inches high and accompanied by clear floor space of 30 by 48 inches that allows a forward or parallel approach by a person using a wheelchair. Standards §§ 205.1, 305, 308, 309.4.</p>										
CT2	<p>Operable parts and controls of this element shall be operable with no more than 5 pounds of force and with one hand and without tight grasping, pinching, or twisting of the wrist (lever-operated, push-type, and electronically controlled mechanisms are examples of acceptable designs). Standards §§ 205.1, 309.4.</p>										
CT3	<p>Operable parts and controls of this element shall be no more than 48 inches high for a forward reach, or no more than 44 inches high if over an obstruction between 20 and 25 inches deep (for a forward reach, obstructions may not be deeper than 25 inches and obstructions must allow knee space); or mounted not more than 48 inches high for a side reach, or no more than 46 inches high if over an obstruction between 10 and 24 inches deep (for a side reach, obstruction may not be deeper than 24 inches); and accompanied by clear floor space of 30 inches by 48 inches that allows a forward or parallel approach, respectively, by a person using a wheelchair. Standards §§ 205.1, 305, 308.2, 308.3.</p>										
CT4	<p>Operable parts and controls of this element shall be between 15 and 48 inches high and accompanied by clear floor space of 30 by 48 inches that allows a forward or parallel approach by a person using a wheelchair. Standards §§ 205.1, 305, 308.2, 308.3, 309.</p>										

Code	Required Actions																		
D1	Provide a door that has at least one active leaf with at least 32 inches of clear opening width, measured between the face of the door and the opposite stop, when the door is open 90 degrees (or, in the case of automatic doors, the door shall have 32 inches clear opening provided by all leaves in the open position); that has clear and level maneuvering clearance that complies with § 404.2.4 (unless the door is automatic and either has standby power or remains open with the power off); and that has a threshold not exceeding ½ inch in height (or ¾ inch in height if the threshold is existing or altered) and, if it is greater than ¼ inch in height, beveled with a slope no greater than 50%. All hardware and operating devices shall be operable with one hand and without tight grasping, pinching, or twisting of the wrist; shall require no more than five pounds of force to operate; and shall be mounted between 34 and 48 inches high. All automatic door opener operating devices shall be easy to operate with one hand; shall not require tight grasping, pinching, or twisting of the wrist to operate; shall not require more than 5 pounds of force to operate; shall be mounted between 15 and 48 inches high on an accessible route; and shall be accompanied by a clear floor space that is 48 inches by 30 inches and is beyond the arc of the door’s swing. Standards §§ 206.4, 305, 308, 309.4, 404.																		
D2	Provide a door with hardware, mounted between 34 and 48 inches high, that is operable with one hand and does not require tight grasping, pinching, or twisting of the wrist and requires no more than 5 pounds of force to operate. Lever-operated mechanisms, push-type mechanisms, and U-shaped handles are acceptable designs. Standards §§ 206.4, 206.5, 309.4, 404.2.7.																		
D3	Provide a door that requires no more than 5 pounds of force to open (not including the initial force needed to overcome inertia, retracting bolts, etc.). Standards §§ 206.5, 404.2.9.																		
D4	The minimum space between two hinged or pivoted doors shall be at least 48 inches plus the width of any door(s) swinging into the space. Standards §§ 206.5, 404.2.6.																		
D5	Provide maneuvering clearance at the door that complies with the following chart. Standards §§ 206.5, 404.2.4.1.																		
	<table border="1"> <thead> <tr> <th data-bbox="264 1329 630 1507">Approach Direction</th> <th data-bbox="630 1329 1036 1507">Minimum Maneuvering Clearance Perpendicular to Doorway</th> <th data-bbox="1036 1329 1474 1507">Minimum Maneuvering Clearance Parallel to Doorway (beyond latch side unless noted)</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 1507 630 1570">From front, pull side</td> <td data-bbox="630 1507 1036 1570">60 inches</td> <td data-bbox="1036 1507 1474 1570">18 inches</td> </tr> <tr> <td data-bbox="264 1570 630 1665">From front, push side</td> <td data-bbox="630 1570 1036 1665">48 inches</td> <td data-bbox="1036 1570 1474 1665">0 inches (12 inches if closer and latch are present)</td> </tr> <tr> <td data-bbox="264 1665 630 1728">From hinge, pull side</td> <td data-bbox="630 1665 1036 1728">60 inches</td> <td data-bbox="1036 1665 1474 1728">36 inches</td> </tr> <tr> <td data-bbox="264 1728 630 1791">From hinge, pull side</td> <td data-bbox="630 1728 1036 1791">54 inches</td> <td data-bbox="1036 1728 1474 1791">42 inches</td> </tr> <tr> <td data-bbox="264 1791 630 1885">From hinge, push side</td> <td data-bbox="630 1791 1036 1885">42 inches (48 inches if closer and latch are present)</td> <td data-bbox="1036 1791 1474 1885">22 inches (beyond hinge side)</td> </tr> </tbody> </table>	Approach Direction	Minimum Maneuvering Clearance Perpendicular to Doorway	Minimum Maneuvering Clearance Parallel to Doorway (beyond latch side unless noted)	From front, pull side	60 inches	18 inches	From front, push side	48 inches	0 inches (12 inches if closer and latch are present)	From hinge, pull side	60 inches	36 inches	From hinge, pull side	54 inches	42 inches	From hinge, push side	42 inches (48 inches if closer and latch are present)	22 inches (beyond hinge side)
	Approach Direction	Minimum Maneuvering Clearance Perpendicular to Doorway	Minimum Maneuvering Clearance Parallel to Doorway (beyond latch side unless noted)																
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From hinge, push side	42 inches (48 inches if closer and latch are present)	22 inches (beyond hinge side)																	

Code	Required Actions		
	From latch, pull side	48 inches (54 inches if closer is present)	24 inches
	From latch, push side	42 inches (48 inches if closer is present)	24 inches
D6	<p>At least 60% of all public entrances and the following entrances shall be fully accessible: elevated walkways, all direct access entrances from parking structures, at least one direct access entrance from tunnels, at least one entrance to each tenant space, at least one primary entrance to a residential dwelling unit, and at least one restricted entrance to a facility. Provide signage with the International Symbol of Accessibility at all accessible entrances and signage at all inaccessible entrances directing users to the accessible entrance(s). Standards §§ 206.4, 216.6, 401.1, 402, 404, 703, 703.7.2.1.</p>		
D7	<p>The floor or ground area within the door's required clearances shall have a slope no greater than 2.08%, or an automatic door opener with standby power or that remains open with the power off. All automatic door opener operating devices shall be easy to operate with one hand; shall not require tight grasping, pinching, or twisting of the wrist to operate; shall not require more than 5 pounds of force to operate; shall be mounted between 15 and 48 inches high on an accessible route; and shall be accompanied by a clear floor space that is 48 inches by 30 inches and is beyond the arc of the door's swing. Standards §§ 206.4, 305, 308, 309.4, 404.2.4.4, 404.3.5.</p>		
D8	<p>Provide remote monitoring or a notification system within accessible reach ranges and with accessible clear floor space at this entrance. The door will be unlocked promptly when needed, and voice communication shall not required to gain access. Standards §§ 206.4.7, 230.1, 305, 308, 708.</p>		
D9	<p>Revolving doors, gates, and turnstiles shall not be part of any accessible route. Standards §§ 206.4, 404.2.1.</p>		
D10	<p>Provide accessible directional signage at inaccessible entrances directing users to the accessible entrance, and provide accessible signage with the International Symbol of Accessibility at all permanent accessible entrances. Standards §§ 216.6, 703.5, 703.7.2.1.</p>		
D11	<p>Provide maneuvering clearance in accordance with the following chart. Standards §§ 206.5, 404.2.4.2, 404.3.2.</p>		
	Approach Direction	Minimum Maneuvering Clearance Perpendicular to Doorway	Minimum Maneuvering Clearance Parallel to Doorway (beyond latch side unless noted)
	From front	48 inches	0 inches
	From side, where no door is present	42 inches	0 inches
From pocket/hinge side	42 inches	22 inches (beyond pocket/hinge side)	

Code	Required Actions		
	From stop/latch side	42 inches	24 inches
D12	Provide an accessible door with a threshold that is no more than ¼ inch high, or is between ¼ inch and ½ inch high (¾ inch high if the threshold is existing or altered) and is beveled with a slope no greater than 50%. Standards §§ 206.5, 302, 303, 404.2.5.		
D13	Provide a door that has at least one active leaf with a clear opening at least 32 inches wide when measured from the face of the door to the edge of the other door when one door is opened 90 degrees OR provide an automatic opener that opens both doors simultaneously, even with the power off. Automatic door opener operating devices shall be easy to operate with one hand; shall not require tight grasping, pinching, or twisting of the wrist to operate; shall not require more than 5 pounds of force to operate; shall be mounted between 15 and 48 inches high on an accessible route; and shall be accompanied by a clear floor space that is 48 inches by 30 inches and is beyond the arc of the door's swing. Standards §§ 206.5, 305, 308, 309.4, 404.2.3, 404.3.1.		
D14	Provide a door with a clear opening at least 32 inches wide, measured between the face of the door and the opposite stop, when the door is open 90 degrees. Standards §§ 206.4, 206.5, 404.2.3.		
D15	Provide permanent room signage meeting the requirements of the Standards for raised characters, visual characters, and pictograms; accompanied by Grade 2 Braille. Tactile signs shall be mounted between 48 and 60 inches high on the wall adjacent to the latch side of the door or on the nearest adjacent wall (except that signs can be mounted on the inactive leaf of a double door or on the push side of doors with closers and without hold-open devices); and shall be located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door's swing between the closed and 45 degrees open positions. Standards §§ 216, 703.		
D16	Provide a power operated swinging door that has two guide rails or walls that project from the face of the door jambs a distance of at least the width of the door on the outward swing side, or to at least the outside leading edge of the activating carpet less 5 inches; are a minimum of 30 inches high measured from the floor surface; have panels or dividers to inhibit access to the protected area; have a maximum of 6 inches of clearance between the rail and the door in the fully open position, or between the rail and the leading edge of the door at the point in its arc of travel where it is closest to the rail; and that have a 2 inch minimum clearance between the rail at the hinge side and the door in the fully open position. Free standing guide rails shall have a maximum dimension between the rail and the jamb (or other adjacent surface) of 2 inches. Standards § 404.3, ANSI/BHMA A156.10-1999.		

Code	Required Actions
DF1	<p>50% of all drinking fountains on each floor shall have a spout outlet no more than 36 inches high and located at least 15 inches from the wall of the vertical support and no more than 5 inches from the front edge, which provides a flow of water at least 4 inches high no more than 5 inches from the front of the unit. Fountain controls shall be operable with one hand; shall require no more than 5 pounds of force to operate; and shall not require tight grasping, pinching, or twisting of the wrist to operate. Clear floor space shall be at least 30 inches by 48 inches (36 inches by 48 inches if the unit is in an alcove more than 24 inches deep) positioned for a forward approach and centered on the unit; and knee clearance shall be at least 11 inches deep at 9 inches high and at least 8 inches deep at 27 inches high. Additionally, 50% of all drinking fountains on each floor shall have a spout outlet between 38 and 43 inches high (where there is an uneven number of drinking fountains, the last fountain can comply with either of the requirements herein, except that at least 1 fountain must comply with each, and all fountains must comply with one or the other). Standards §§ 211, 602.</p>
DF2	<p>Provide a drinking fountain with controls that are operable with one hand, that require 5 pounds of force or less to operate, and that can be operated without tight grasping, pinching, or twisting of the wrist. Standards §§ 211, 602.3, 309.4.</p>
DF3	<p>Provide 50% of all drinking fountains on each floor or exterior site with a spout outlet between 38 and 43 inches high and 50% of all drinking fountains on each floor or exterior site with a spout outlet no more than 36 inches high that otherwise complies with the Standards. At least one of each type shall be provided. Standards §§ 211, 602.4, 602.7.</p>
DF4	<p>Provide a drinking fountain with a clear floor space of at least 30 inches by 48 inches (36 inches by 48 inches if the unit is in an alcove more than 24 inches deep) positioned for a forward approach and centered on the unit. Knee clearance shall be at least 11 inches deep at 9 inches high and at least 8 inches deep at 27 inches high. Standards §§ 211, 305, 306, 602.2.</p>
DF5	<p>Provide a drinking fountain that directs the water flow in a trajectory that is at least 4 inches high and no more than 5 inches from the front edge of the unit. Standards §§ 211, 602.6.</p>
DW1	<p>At least 5% (but no fewer than 1) of dining or work surfaces shall be available for use by people with mobility disabilities. Each accessible dining or work surface shall be on an accessible route; with clear floor space 30 inches wide by 48 inches deep positioned for a forward approach; with knee clearance at least 11 inches deep at 9 inches high and at least 8 inches deep at 27 inches high; and with a dining or work surface between 28 inches and 34 inches high. They shall be distributed throughout the facility, if applicable. Standards §§ 226, 305, 306, 902.</p>
DW2	<p>Provide food services lines with tray slide surfaces between 28 inches and 34 inches high. Dispensing devices for tableware, dishware, condiments, food, and beverages shall be within accessible reach ranges. Where self-service shelves are provided, at least 50%, but not less than 1 of each type, shall have accessible reach ranges. Standards §§ 227.4, 308, 904.5.</p>

Code	Required Actions																									
E1	Provide an accessible elevator such that all of its elements, including automatic operation, call buttons, hall lanterns, hoistway signage, door opening, cab size, car controls, and emergency communications, comply with the Standards. Standards §§ 206.6, 407.																									
E2	<p data-bbox="280 363 1458 510">Provide an elevator with a cab that complies with the following chart (except that an existing elevator may have a cab in any configuration that provides a clear floor area of at least 16 square feet, an inside clear depth of at least 54 inches and a clear width of at least 36 inches). Standards §§ 206.6, 407.4.1.</p> <table border="1" data-bbox="264 520 1474 871"> <thead> <tr> <th data-bbox="264 520 630 619">Door Location</th> <th data-bbox="630 520 833 619">Door Clear Width</th> <th data-bbox="833 520 1036 619">Side to Side</th> <th data-bbox="1036 520 1255 619">Back Wall to Front Return</th> <th data-bbox="1255 520 1474 619">Back Wall to Face of Door</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 619 630 682">Centered</td> <td data-bbox="630 619 833 682">42 inches</td> <td data-bbox="833 619 1036 682">80 inches</td> <td data-bbox="1036 619 1255 682">51 inches</td> <td data-bbox="1255 619 1474 682">54 inches</td> </tr> <tr> <td data-bbox="264 682 630 745">Side (off-centered)</td> <td data-bbox="630 682 833 745">36 inches*</td> <td data-bbox="833 682 1036 745">68 inches</td> <td data-bbox="1036 682 1255 745">51 inches</td> <td data-bbox="1255 682 1474 745">54 inches</td> </tr> <tr> <td data-bbox="264 745 630 808">Any</td> <td data-bbox="630 745 833 808">36 inches*</td> <td data-bbox="833 745 1036 808">54 inches</td> <td data-bbox="1036 745 1255 808">80 inches</td> <td data-bbox="1255 745 1474 808">80 inches</td> </tr> <tr> <td data-bbox="264 808 630 871">Any</td> <td data-bbox="630 808 833 871">36 inches*</td> <td data-bbox="833 808 1036 871">60 inches†</td> <td data-bbox="1036 808 1255 871">60 inches†</td> <td data-bbox="1255 808 1474 871">60 inches†</td> </tr> </tbody> </table> <p data-bbox="280 888 727 930">* A tolerance of $\frac{5}{8}$ inch is allowed.</p> <p data-bbox="280 951 1328 993">†Other configurations that provide turning space complying with 304 are allowed.</p>	Door Location	Door Clear Width	Side to Side	Back Wall to Front Return	Back Wall to Face of Door	Centered	42 inches	80 inches	51 inches	54 inches	Side (off-centered)	36 inches*	68 inches	51 inches	54 inches	Any	36 inches*	54 inches	80 inches	80 inches	Any	36 inches*	60 inches†	60 inches†	60 inches†
Door Location	Door Clear Width	Side to Side	Back Wall to Front Return	Back Wall to Face of Door																						
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Any	36 inches*	54 inches	80 inches	80 inches																						
Any	36 inches*	60 inches†	60 inches†	60 inches†																						
E3	Provide hall (lobby) call buttons with visible signals indicating when each call is registered and when each call is answered. The call buttons shall be between 15 and 48 inches high (except that existing buttons can be 54 inches high); shall be at least $\frac{3}{4}$ inch in the smallest dimension, with the button designating the up direction on top; and the call buttons shall be raised or flush (except that existing buttons can be recessed). Standards §§ 206.6, 407.2.1.																									
E4	Provide car control buttons that are at least $\frac{3}{4}$ inch in their smallest dimension, are raised or flush, and are designated by Braille and raised characters. The call buttons for emergency stop, alarm, door open, door close, main entry floor, and phone shall be designated by symbols as required in § 407.4.7.1.3; all raised designations for control buttons shall be placed immediately to the left of the buttons to which they apply; floor buttons shall be provided with visual indicators to show that a call has been registered and shall extinguish when the car arrives at the floor; all buttons shall be between 15 and 48 inches high (or no more than 54 inches high if there are more than 16 floors or openings and a parallel approach is provided); and emergency controls, including the emergency alarm and emergency stop, shall be grouped at the bottom of the panel with their centerlines at least 35 inches high. Buttons shall be arranged with numbers in ascending order and reading from left to right. Standards §§ 206.6, 407.4.6, 407.4.7, 703.2, 703.3.																									
E5	Provide visual car position indicators with characters at least $\frac{1}{2}$ inch high above the car control panel or over the door that show the position of the elevator in the hoistway. Indicators shall emit an audible and visual signal as the car passes or stops at a floor served by the elevator, with the corresponding floor designation being illuminated. Standards §§ 206.6, 407.4.8.																									

Code	Required Actions
E6	Provide horizontal sliding doors that open and close automatically with a reopening device that will stop and reopen the car door and hoistway door automatically if the door becomes obstructed by an object or person. The device shall be capable of completing these operations without requiring contact for obstructions passing through the opening at heights of 5 inches and 29 inches; door reopening devices shall remain effective for at least 20 seconds, after which the doors may close; the minimum time from notification that a car is answering a call until the doors of that car start to close shall be 5 seconds; and the minimum time for elevator doors to remain fully open in response to a car call shall be 3 seconds. Standards §§ 206.6, 407.3.
E7	Provide a two-way communication system that provides both audible and visible signals, with operable parts between 15 and 48 inches high, and identified by raised characters and Braille adjacent to the device. If the system uses a handset, the cord shall be at least 29 inches long. If the system is located in a closed compartment, the compartment door hardware shall operate without tight grasping, pinching or twisting of the wrist. Standards §§ 206.6, 308, 309.4, 407.4.9, 703.2, 708.
E8	Provide emergency controls, including the emergency alarm and emergency stop, grouped at the bottom of the panel with their centerlines at least 35 inches high. Standards §§ 206.6, 407.4.6.4.
E9	Provide horizontal clearance between the car platform sill and the edge of the hoistway landings that does not exceed 1¼ inches. This can be achieved by replacing the sill or by otherwise modifying the conditions. Provide a self-leveling feature that automatically brings the car to floor landings within ½ inch. Standards §§ 206.6, 407.4.3, 407.4.4.
E10	Provide hall signals (which may be in-car signals) at each hoistway entrance that emit a visible and audible signal indicating which car is answering a call and the direction of travel. Audible signals shall sound once for the up direction and twice for the down direction or have verbal annunciators indicating direction; and visible signals shall be at least 2½ inches tall, mounted with the centerline at least 72 inches high, and visible from the vicinity of the hall call button. Existing elevators do not need to signal the direction of travel or comply with specific requirements for visible signals. Standards §§ 206.6, 407.2.2.
E11	Provide signage with raised and Braille floor designations on both jambs of hoistway entrances, mounted between 48 and 60 inches high, with characters at least 2 inches tall. Provide a tactile star on both jambs at the main entry level. Standards §§ 206.6, 407.2.3, 703.2, 703.3, 703.4.1.
E12	Where existing elevators are not fully accessible, clearly identify accessible elevators with the International Symbol of Accessibility. Standards §§ 216.7, 703.7.2.1.
EB1	Provide this feature or service in such a way that people with disabilities are given an equal opportunity to participate in or benefit from the aid, benefit, or service provided. 28 C.F.R. § 35.130.

Code	Required Actions																														
G1	<p>The next time that golf cars are purchased, provide a reasonable number of accessible golf cars (but no fewer than one) to provide program accessibility to individuals with mobility disabilities. Additionally, establish and implement policies and procedures to ensure that accessible cars are available to persons with disabilities. These will include, for example, allowing persons with disabilities to reserve an accessible car or use it without reservations; renting out the accessible golf car to people without disabilities only when all other cars are in use; charging the same for the use of the accessible car as for the use of others; and maintaining the accessible car so it is operable and in good condition. Accessible cars may be used by golfers without disabilities when consistent with the policies set out above. 28 C.F.R. §§ 35.149, 35.150(a).</p>																														
K1	<p>Provide a kitchen with at least 60 inches of clearance between all opposing base cabinets, counter tops, appliances, or walls within the kitchen work area (except in a pass-through kitchen with 2 entries, where the clearance may be 40 inches). All appliances shall have clear floor space complying with § 305; combination refrigerators and freezers have at least 50% of the freezer space no more than 54 inches high; sinks comply with § 606; and at least 50% of all shelf space complies with § 811. Standards §§ 212, 305, 606, 804, 811.</p>																														
L1	<p>Provide accessible sleeping rooms as required in the following chart. Guest rooms required to provide mobility features shall be dispersed among the various classes of guest rooms available to the general public based on amenities such as room size, view, number of beds, etc., and restrictions such as non smoking. Where the minimum number of guest rooms required to comply is not sufficient to allow for complete dispersion, guest rooms will be dispersed in the following priority: 1) guest room type, 2) number of beds, 3) amenities. At least one guest room required to provide mobility features shall also provide communication features. Not more than 10 percent of guest rooms required to provide mobility features shall be used to satisfy the minimum number of guest rooms required to provide communication features. Standards §§ 224.2, 224.5.</p>																														
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Number of Rooms	Total Wheelchair Accessible Rooms (Including Rooms with Roll-In Showers)	Wheelchair Accessible Rooms with Roll-In Showers																													
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301 to 400	12	4																													
401 to 500	13	4																													

Code	Required Actions																										
	501 to 1000	3% of total	1% of total																								
	1001 and over	30, plus 2 for each 100 over 1000	10, plus 1 for each 100 over 1000.																								
L2	<p>Provide sleeping rooms, as required in the following chart, with visible notification devices provided to alert room occupants of incoming telephone calls and a door knock or bell. Notification devices shall not be connected to visible alarm signal appliances. Provide a telephone with volume control served by an electrical outlet within accessible reach ranges located within 48 inches of the telephone. Guest rooms required to provide communication feature shall be dispersed among the various classes of guest rooms available to the general public based on amenities such as room size, view, number of beds, etc., and restrictions such as non smoking. Where the minimum number of guest rooms required to comply is not sufficient to allow for complete dispersion, guest rooms will be dispersed in the following priority: 1) guest room type, 2) number of beds, 3) amenities. At least one guest room required to provide mobility features shall also provide communication features. Not more than 10 percent of guest rooms required to provide mobility features shall be used to satisfy the minimum number of guest rooms required to provide communication features. Standards §§ 224.4, 224.5.</p> <table border="1" data-bbox="264 915 1481 1675"> <thead> <tr> <th data-bbox="264 915 630 978">Number of Rooms</th> <th data-bbox="630 915 1481 978">Hearing Accessible Rooms</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 978 630 1041">2 to 25</td> <td data-bbox="630 978 1481 1041">2</td> </tr> <tr> <td data-bbox="264 1041 630 1104">26 to 50</td> <td data-bbox="630 1041 1481 1104">4</td> </tr> <tr> <td data-bbox="264 1104 630 1167">51 to 75</td> <td data-bbox="630 1104 1481 1167">7</td> </tr> <tr> <td data-bbox="264 1167 630 1230">76 to 100</td> <td data-bbox="630 1167 1481 1230">9</td> </tr> <tr> <td data-bbox="264 1230 630 1293">101 to 150</td> <td data-bbox="630 1230 1481 1293">12</td> </tr> <tr> <td data-bbox="264 1293 630 1356">151 to 200</td> <td data-bbox="630 1293 1481 1356">14</td> </tr> <tr> <td data-bbox="264 1356 630 1419">201 to 300</td> <td data-bbox="630 1356 1481 1419">17</td> </tr> <tr> <td data-bbox="264 1419 630 1482">301 to 400</td> <td data-bbox="630 1419 1481 1482">20</td> </tr> <tr> <td data-bbox="264 1482 630 1545">401 to 500</td> <td data-bbox="630 1482 1481 1545">22</td> </tr> <tr> <td data-bbox="264 1545 630 1608">501 to 1000</td> <td data-bbox="630 1545 1481 1608">5% of total</td> </tr> <tr> <td data-bbox="264 1608 630 1675">1001 and over</td> <td data-bbox="630 1608 1481 1675">50, plus 3 for each 100 over 1000</td> </tr> </tbody> </table>			Number of Rooms	Hearing Accessible Rooms	2 to 25	2	26 to 50	4	51 to 75	7	76 to 100	9	101 to 150	12	151 to 200	14	201 to 300	17	301 to 400	20	401 to 500	22	501 to 1000	5% of total	1001 and over	50, plus 3 for each 100 over 1000
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L3	<p>Provide vanity counter top space that is comparable, in terms of size and proximity to the lavatory, to the vanity counter top space provided in non-accessible guest toilet or bathing rooms. Standards §§ 224.2, 806.2.4.1.</p>																										

Code	Required Actions
L4	In guest rooms with more than 25 beds, provide at least 5% of the beds with clear floor space as follows: along both sides of a bed, provide clear floor space that is at least 30 inches wide and 48 inches long (except where there is an alcove alongside the bed, in which case the clear floor space shall be 36 inches wide) positioned for a parallel approach to the side of the bed. Where a single clear floor space is provided between two beds, a clear floor space is not required on both sides of a bed. Standards §§ 224.3, 305, 806.2.3.
L5	Along both sides of a bed, provide clear floor space that is at least 30 inches wide and 48 inches long (except where there is an alcove alongside the bed, in which case the clear floor space shall be 36 inches wide) positioned for a parallel approach to the side of the bed. Where a single clear floor space is provided between two beds, a clear floor space is not required on both sides of a bed. Standards §§ 224.2, 305, 806.2.3.
L6	If an emergency warning system is provided in the facility, provide in all guest rooms required to have communication features a permanently installed audible and visible alarm complying with NFPA 72, except that the sound level shall be no more than 110 dB. Signals for sleeping areas shall have a sound level of at least 15 db above the average ambient sound level, or 5 db above the maximum sound level with a duration of at least 60 seconds, or at least 75 dBA, whichever is greater, measured at the pillow level. Provide visible notification appliances in sleeping areas with effective intensity of 110 candela where the appliances are installed 24 inches or more below the ceiling. Where appliances are installed less than 24 inches below the ceiling, provide an intensity of 177 candela. Standards §§ 224.4, 702.1, 806.3.1; NFPA 72 (2002) §§ 7.4, 7.5.
LF1	Provide a lift that is on an accessible route; has interior dimensions of at least 36 inches by 48 inches (or at least 42 inches by 60 inches if the entry is on the side); facilitates unassisted entry, operation, and exit; has a floor surface that is firm, stable, and slip-resistant, has changes of level at the entrance and exit that are no more than ¼ inch high or between ¼ inch and ½ inch high and beveled to a slope no greater than 50%. Lift operating controls shall be located between 15 and 48 inches high; shall be usable with one hand; will not require tight grasping, pinching, or twisting of the wrist to operate; and will require no more than 5 pounds of force to operate. Lift doors and gates shall either be self-closing or operate by a low energy power operator, shall remain open for at least 20 seconds, and shall be at least 32 inches wide (or, if on the side of the lift, at least 42 inches wide). The gap between the platform sill and the edge of the runway landing shall be 1¼ inches or less. Provide standby power if the lift serves as part of an accessible means of egress. Standards §§ 206.7, 207.2, 404.2.4, 410, 302, 303, 305, 308, 309.
LF2	Provide a lift at this location that is not attendant-operated and facilitates unassisted entry and exit from the lift. Standards §§ 206.7, 410.1.
LR1	At least 5% of all locker rooms, dressing rooms, and fitting rooms shall be on an accessible route; shall contain either a circular turning space of 60 inches in diameter, or a “T” shaped turning space that complies with § 304.3.2; shall contain a 30 inch by 48 inch clear space into which no door swings; shall contain a bench that complies with § 903; shall have at least 1 coat and towel hook, if provided, located within accessible reach ranges; and shall have at least 1 shelf, if provided, between 40 and 48 inches high. Standards §§ 222.1, 304, 308, 803, 903.

Code	Required Actions
LR2	Provide a bench with a seat at least 42 inches long and between 20 and 24 inches deep that is either affixed to a wall or has a back support that is at least 42 inches long, is no more than 2½ inches horizontally from the rear edge of the seat, and extends from no more than 2 inches to at least 18 inches above the seat. The top of the seat shall be between 17 and 19 inches high and shall provide clear floor space at the end of the bench parallel to the bench's short axis. Standards §§ 222.1, 305, 803.4, 903.
LR3	Provide at least 5% of the total of each type of locker with at least one of each type of storage element within accessible reach ranges; with clear floor space complying with 305; and with opening mechanisms between 15 and 48 inches high that are usable with one hand, do not require tight grasping, pinching, or twisting of the wrist to operate, and require no more than 5 pounds of force to operate. Standards §§ 225.2.1, 305, 308, 309.4, 811.
LS1	Provide at least 5% of all lavatories and sinks with the top of the rim or counter 34 inches high or less; knee clearance at least 30 inches wide, between 9 inches and 27 inches high, extending between 11 and 25 inches deep at 9 inches high, and extending at least 8 inches deep at 27 inches high; and toe clearance at least 30 inches wide and 9 inches high, and extending between 17 and 25 inches deep under the lavatory; water supply and drain pipes insulated or otherwise configured to protect against contact; no sharp or abrasive surfaces underneath; clear floor space at least 30 inches wide by 48 inches deep positioned for a forward approach (except that a parallel approach with no knee and toe clearance can be provided at a kitchen sink where there is no cook top or conventional range and at wet bars); and a faucet that can be operated with no more than 5 pounds of force and can be used with one hand and without tight grasping, pinching, or twisting of the wrist (lever-operated, push-type, and electronically controlled mechanisms are examples of acceptable designs). Hand-operated metering faucets shall remain open for at least 10 seconds. Standards §§ 213.3.4, 305, 306, 309, 606.
LS2	Provide water supply and drain pipes insulated or otherwise configured to protect against contact. There shall be no sharp or abrasive surfaces underneath the lavatory or sink. Standards §§ 213.3.4, 606.5.
LS3	Provide a lavatory with the top of the rim or counter 34 inches high or less; knee clearance at least 30 inches wide, between 9 inches and 27 inches high, extending between 11 and 25 inches deep at 9 inches high, and extending at least 8 inches deep at 27 inches high; and toe clearance at least 30 inches wide and 9 inches high, and extending between 17 and 25 inches deep under the lavatory. Standards §§ 213.3.4, 306, 606.2, 606.3.
LS4	Provide a lavatory with a faucet that can be operated with no more than 5 pounds of force and can be used with one hand and without tight grasping, pinching, or twisting of the wrist (lever-operated, push-type, and electronically controlled mechanisms are examples of acceptable designs). Hand-operated metering faucets shall remain open for at least 10 seconds. Standards §§ 213.3.4, 309.4, 606.4.
LS5	Provide a lavatory with clear floor space at least 30 inches wide by 48 inches deep positioned for a forward approach. Standards §§ 213.3.4, 305, 606.
M1	Maintain this feature in operable working condition. 28 C.F.R. § 35.133.

Code	Required Actions																																				
P1	<p>On the shortest accessible route to the accessible entrance(s), provide standard accessible and van accessible parking spaces designated as reserved for people with disabilities, as required in the following chart. Standard accessible spaces shall be at least 96 inches wide and served by access aisles at least 60 inches wide. Van accessible spaces shall be at least 132 inches wide and served by access aisles at least 60 inches wide, or at least 96 inches wide and served by access aisles at least 96 inches wide. Access aisles shall extend the full length of the parking spaces they serve and shall be marked so as to discourage parking in them. At sites with 5 or more parking spaces, provide vertical signs with the International Symbol of Accessibility at all spaces designated as reserved for persons with disabilities, mounted at least 60 inches high to the bottom of the sign. At van accessible spaces, provide an additional “van accessible” sign mounted at least 60 inches high to the bottom of the sign. All spaces and access aisles for persons with disabilities shall contain no changes in level, with slopes and cross-slopes not exceeding 2.08%, and their surfaces shall be firm, stable, and slip-resistant. If the parking facility does not serve a particular building or facility, provide accessible parking on the shortest accessible route to an accessible pedestrian entrance of the parking facility. If the parking facility serves a building with multiple accessible entrances or multiple buildings or facilities, provide dispersed parking spaces located on an accessible route closest to the accessible entrances. If the parking facility is a parking garage or otherwise has limitations on vertical clearances, provide minimum vertical clearance of 98 inches at the van accessible parking spaces and along at least one vehicle access route to such spaces from site entrances and exits. Standards §§ 208, 302, 502, 703.7.2.1.</p>																																				
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Code	Required Actions
P2	At each accessible parking space, provide an access aisle that is at least 60 inches wide, except at van accessible parking spaces that are less than 132 inches wide, in which case provide an access aisle at least 96 inches wide. All access aisles shall adjoin an accessible route; extend the full length of the parking space they serve; be marked so as to discourage parking in them; contain no changes in level, with slopes and cross-slopes not exceeding 2.08%; and have surfaces that are firm, stable, and slip-resistant. Standards §§ 208, 302, 502.
P3	At sites with 5 or more parking spaces, provide vertical signs with the International Symbol of Accessibility at all spaces designated as reserved for persons with disabilities, and, at van accessible parking spaces, provide an additional “van accessible” sign. Mount signs at least 60 inches high to the bottom of the sign. Standards §§ 208, 216.5, 502.6, 703.7.2.1.
P4	Provide designated accessible parking spaces and access aisles that contain no changes in level, with slopes and cross-slopes not exceeding 2.08%, with surfaces that are firm, stable, and slip-resistant. Standards §§ 208, 302, 502.4.
P5	Provide a van accessible parking space that is a minimum of 132 inches wide and served by an access aisle at least 60 inches wide, or a minimum of 96 inches wide and served by an access aisle at least 96 inches wide; and designated by a vertical sign with the International Symbol of Accessibility and an additional “van accessible” sign mounted at least 60 inches high to the bottom of the signs (unless there are 4 or fewer total parking spaces, in which case, signage is not required). The space and access aisle shall contain no changes in level, with slopes and cross-slopes not exceeding 2.08%, and shall have surfaces that are firm, stable, and slip-resistant; and the access aisle shall be marked so as to discourage parking in it. Standards §§ 208, 302, 502.
P6	Provide designated accessible parking spaces that are a minimum of 96 inches wide and served by access aisles at least 60 inches wide. Provide van accessible parking spaces that are a minimum of 132 inches wide and served by access aisles at least 60 inches wide, or are a minimum of 96 inches wide and served by access aisles at least 96 inches wide. Standards §§ 208, 502.2, 502.3.1.
P7	Provide accessible parking spaces such that the spaces are dispersed and located on the shortest accessible route to each of the accessible facility entrances. Standards § 208.3.1.
P8	Provide a minimum vertical clearance of 98 inches at designated van accessible parking spaces and along at least one vehicle access route to such spaces from site entrances and exits. Standards §§ 208, 502.5.
P9	Provide accessible parking that is located on the shortest accessible route to an accessible pedestrian entrance to the facility. Standards § 208.3.
P10	Provide a passenger loading zone on an accessible route such that the pull-up space is at least 96 inches wide and 20 feet long, and the loading zone has a vertical clearance of at least 114 inches, has an access aisle at least 60 inches wide and 20 feet long adjacent, parallel to, and on the same level as the vehicle pull-up space, and has a surface that is firm, stable, slip-resistant, and level with a slope of no more than 2.08% in any direction. Standards §§ 209, 302, 503.

Code	Required Actions		
PD1	Provide sufficient accessible picnic tables so that 5% of them (but no fewer than one) are available for use by people with mobility disabilities. Each accessible picnic table must be on an accessible route, must have knee space at the table at least 27 inches high, 30 inches wide, and 11 inches deep, and must have a table top between 28 inches and 34 inches above the ground. Standards §§ 226, 305, 306, 902.2 and 902.3		
PG1	<p>Provide at least one of each type of ground level play component such that it is accessible and it is on an accessible route. Where elevated play components are provided, provide ground level play components in accordance with the following chart, and at least 50% of elevated play components shall be on an accessible route and shall be accessible.</p> <p>Accessible play components shall have accessible turning space on the same level (immediately adjacent in the case of swings), with clear ground or floor space that is stable, firm, and slip resistant and contains no changes in level, with slopes and cross-slopes not exceeding 2.08%. Where 2 or more required ground level play components are provided, they shall be dispersed throughout the play area and integrated with other play components. Where play components (other than slides) require transfer to entry points or seats, the entry points shall be between 11 inches and 24 inches high. Where transfer is intended from wheelchairs or other mobility aids, transfer platforms shall have level surfaces at least 14 inches deep and 24 inches wide; between 11 and 18 inches high; adjacent to a transfer space at least 48 inches long and 30 inches deep with the longer side centered on and parallel to the longer side of the transfer platform, such that the side of the transfer platform serving the transfer space is unobstructed; and at least one means of support for transferring shall be provided. Where movement is intended from transfer platforms to levels with elevated play components required to be on accessible routes, transfer steps shall have level surfaces at least 14 inches deep and 24 inches wide; each transfer step shall be no more than 8 inches high, and at least one means of support for transferring shall be provided. Standards §§ 206.2.17, 240, 304, 305, 402, 1008.</p>		
	Number of Elevated Play Components Provided	Minimum Number of Ground Level Play Components Required to be on an Accessible Route	Minimum Number of Different Types of Ground Level Play Components Required to be on an Accessible Route
	1	not applicable	not applicable
	2 to 4	1	1
	5 to 7	2	2
	8 to 10	3	3
	11 to 13	4	3
	14 to 16	5	3
	17 to 19	6	3
	20 to 22	7	4
	23 to 25	8	4

Code	Required Actions		
	26 and over	8, plus 1 for each additional 3 over 25	5
PJ1	<p>Provide mobility features for a minimum of 3%, but no fewer than one of the total number of cells in the facility. Cells with mobility features must be provided for each classification level and special housing area, such as administrative and disciplinary segregation and medical isolation. Provide mobility features for at least one of each type of special holding or housing cell, such as a cell serving a particular courtroom. For cells required to have mobility features, provide the following: turning space complying with § 304; where benches are provided, at least one bench complying with § 903; where beds are provided, a bed with clear floor space complying with §305 parallel to at least one side of the bed; where provided, at least one water closet, one lavatory, and one bathtub or shower complying with the applicable requirements of §§ 603 through 610. In cells and dormitories having more than 25 beds, provide clear floor space that complies with § 807.2.3 for a minimum of 5% of the beds. 28 C.F.R. § 35.151(k). Standards §§ 232, 304, 305, 603, 604, 606, 607, 608, 609, 610, 807.2, 903.</p>		
PJ2	<p>Where audible emergency alarms systems and/or permanently installed telephones are provided, provide at least 2% of the total number of general holding or housing cells such that the cells are equipped with visible alarms complying with § 702 and/or telephones with volume controls complying with § 704.3, respectively. Standards §§ 232.2.2, 702, 704.3, 807.3.</p>		
PJ3	<p>Where at least one pay telephone is provided in a secured area used only by detainees or inmates and security personnel, provide at least one TTY in at least one secured area. If the TTY is a portable unit, adopt policies and procedures to ensure that access afforded to the TTY for detainees and inmates with disabilities is equal to the access afforded to inmates who use the standard telephone. In addition, where detainee and inmate telephone calls are time-limited, adopt policies permitting detainees and inmates with disabilities who use TTYs a longer period of time to make those calls, due to the slower nature of TTY communications compared with voice communications. 28 C.F.R. § 35.160(a); Standards §§ 216.9, 217.4.8, 704.4.</p>		
PJ4	<p>Provide a visitation or other such area such that at least 5% of cubicles provide accessible clear floor space and work surfaces on both the visitor and detainee sides. Where counters are provided, provide at least one that is, on both the visitor and detainee side, at least 30 inches long and no more than 36 inches high, with knee space and clear floor space provided under the counter. Where solid partitions or security glazing separate visitors from detainees, at least one of each type shall have a method to facilitate voice communication. Standards §§ 232.5, 305, 306, 902, 904.4.2, 904.6.</p>		
PJ5	<p>For medical care and long term care facilities for treating conditions that do not affect mobility in jails, prisons, and other detention and correction facilities, irrespective of whether the facilities are licensed, provide mobility features for a minimum of 10%, but no fewer than one, of the total number of cells in the medical or longer term care facility. In medical care facilities that treat conditions that affect mobility, provide mobility features for 100% of the cells. 28 C.F.R. § 35.151(k)(3); Standards § 223.</p>		

Code	Required Actions
R1	<p>Provide a ramp that is at least 36 inches wide between handrails, with a slope not exceeding 8.33% and a cross slope not exceeding 2.08%; with level landings at least as wide as the ramp and 60 inches long at the top and bottom of every ramp run; with level landings at least 60 inches by 60 inches when the ramp changes direction; and with no changes in level other than the slope and cross-slope. The ramp shall have no run containing a rise greater than 30 inches. On each side of ramp runs and landings, provide edge protection that consists of either an extended ground surface at least 12 inches beyond the edge of the surface of the ramp or landing, or a curb or barrier that prevents the passage of a 4 inch diameter sphere where any part of the sphere is within 4 inches of the surface. On both sides of ramps with rises greater than 6 inches, provide handrails that have a diameter between 1¼ and 2 inches or a perimeter between 4 inches and 6¼ inches and a cross section of no more than 2¼ inches such that the handrails are continuous along the full length of the ramp run. Inside handrails on switchbacks or doglegs shall be continuous between runs; handrails shall have a continuous gripping surface extending at least 12 inches beyond the top and bottom of the ramp parallel with the ground surface; extensions shall return to the wall, guard, or landing surface (or continue on as handrails); handrails shall not rotate within their fittings; handrails shall be mounted at a consistent height between 34 inches and 38 inches above the ramp surface and at least 1½ inches from the wall; gripping surfaces and adjacent surfaces shall be free of sharp or abrasive elements and have rounded edges; and gripping surfaces shall not be obstructed along their tops or sides and the bottoms shall not be obstructed for more than 20% of their length and have no horizontal projections occurring closer than 1½ inches from the bottom of the gripping surface (except that the distance between horizontal projections and the bottom of the gripping surface can be reduced by ⅛ inch for each ½ inch of handrail perimeter over 4 inches). If the ramp is subject to wet conditions, landings shall be designed to prevent the accumulation of water. Standards §§ 206.2, 405, 505.</p>
R2	<p>On both sides of the ramp, provide handrails that have a diameter between 1¼ and 2 inches or a perimeter between 4 inches and 6¼ inches and a cross section of no more than 2¼ inches such that the handrails are continuous along the full length of the ramp run. Inside handrails on switchbacks or doglegs shall be continuous between runs; handrails shall have a continuous gripping surface extending at least 12 inches beyond the top and bottom of the ramp parallel with the ground surface (except in alterations where extensions would be hazardous due to plan configuration); extensions shall return to the wall, guard, or landing surface (or continue on as handrails); handrails shall not rotate within their fittings; handrails shall be mounted at a consistent height between 34 inches and 38 inches above the ramp surface and at least 1½ inches from the wall; gripping surfaces and adjacent surfaces shall be free of sharp or abrasive elements and have rounded edges; and gripping surfaces shall not be obstructed along their tops or sides and the bottoms shall not be obstructed for more than 20% of their length and have no horizontal projections occurring closer than 1½ inches from the bottom of the gripping surface (except that the distance between horizontal projections and the bottom of the gripping surface can be reduced by ⅛ inch for each ½ inch of handrail perimeter over 4 inches). Standards §§ 206.2, 405.8, 505.</p>

Code	Required Actions						
R3	On each side of ramp runs and landings, provide edge protection that consists of either an extended ground surface at least 12 inches beyond the edge of the surface of the ramp or landing, or a curb or barrier that prevents the passage of a 4 inch diameter sphere where any part of the sphere is within 4 inches of the surface. Standards §§ 206.2, 405.9.						
R4	Provide a ramp with a slope no greater than 8.33%, unless there are space limitations and the ramp serves an existing site, building, or facility, and has a rise of no more than 6 inches, in which case a ramp may be provided in accordance with the following chart. Standards §§ 206.2, 405.2.						
	<table border="1" data-bbox="264 554 1472 621"> <thead> <tr> <th data-bbox="264 554 630 621">Maximum Rise</th> <th data-bbox="630 554 1472 621">Slope Allowed in Existing Site, Building, or Facility</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 621 630 682">3 inches</td> <td data-bbox="630 621 1472 682">Not steeper than 12.5%</td> </tr> <tr> <td data-bbox="264 682 630 747">6 inches</td> <td data-bbox="630 682 1472 747">Not steeper than 10%</td> </tr> </tbody> </table>	Maximum Rise	Slope Allowed in Existing Site, Building, or Facility	3 inches	Not steeper than 12.5%	6 inches	Not steeper than 10%
	Maximum Rise	Slope Allowed in Existing Site, Building, or Facility					
	3 inches	Not steeper than 12.5%					
6 inches	Not steeper than 10%						
3 inches	Not steeper than 12.5%						
6 inches	Not steeper than 10%						
R5	Provide landings at the top and bottom of each ramp run such that the landings have slopes of no more than 2.08% in any direction and contain no changes in level; the landings are at least as wide as the ramp and 60 inches long at the top and bottom of every ramp run; and any landings provided where the ramp changes direction are at least 60 inches by 60 inches. On each side of the ramp, provide edge protection that consists of either an extended ground surface at least 12 inches beyond the edge of the surface of the landing, or a curb or barrier that prevents the passage of a 4 inch diameter sphere where any part of the sphere is within 4 inches of the surface. If the ramp is subject to wet conditions, landings shall be designed to prevent the accumulation of water. Standards §§ 206.2, 405.7.						
S1	Provide at least one of each type of storage (including coat hooks) such that it has a clear floor space complying with § 305; it is within accessible reach ranges; and it has operable parts, if any, that are operable with one hand and do not require tight grasping, pinching, or twisting of the wrist to operate. Where shelves are provided in toilet and bathing rooms, provide a shelf between 40 and 48 inches high. No storage element shall protrude more than 4 inches into the walkway between 27 inches and 80 inches high. Standards §§ 213.3.7, 225, 305, 308, 309.4, 603.4, 811.						
T1	Provide an accessible table on an accessible route at least 36 inches wide. Ensure that the table has adjoining clear floor space of 30 inches wide by 48 inches deep, knee clearance of at least 27 inches high by 30 inches wide by 11 inches deep, and a work surface between 28 and 34 inches above the finished floor. Standards §§ 226, 305, 306, 902.2 and 902.3.						
TR1	Provide an accessible toilet room such that all of the room's elements, including signage, door, door hardware, clear floor space, toilet, stall size and arrangement (if any), urinal (if provided), grab bars, lavatory, mirror, controls, and dispensers, comply with the Standards. Standards §§ 204, 205, 206, 213, 216, 225, 301.1, 401.1, 601.1, 703, 811.						
TR2	Provide an accessible toilet compartment at least 60 inches wide and at least 59 inches deep (or at least 56 inches deep with a wall-mounted toilet) such that all of the compartment's elements, including door, door hardware, toilet, size and arrangement, toe clearances, grab bars, controls, and dispensers, comply with the Standards. Standards §§ 213.3.1, 301.1, 404, 604, 604.8.1, 609.						

Code	Required Actions
TR3	Provide a coat hook or towel hook between 15 and 48 inches high accompanied by clear floor space of 30 by 48 inches. Standards §§ 213.3.7, 305, 308, 603.4.
TR4	Provide a flush control mounted on the “open” side of the toilet’s clear floor space, between 15 and 48 inches high, and requiring a maximum of 5 pounds of force to operate; or provide an automatic flush device. Standards §§ 213.3.2, 309.4, 604.6.
TR5	Provide at least one mirror such that, if it is mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 40 inches high; or, if it is not mounted above a lavatory or countertop, it is mounted with the bottom edge of the reflecting surface no more than 35 inches high. Standards §§ 213.2, 603.3.
TR6	Provide a toilet paper dispenser that is mounted with its centerline between 7 and 9 inches from the front of the toilet and with its outlet between 15 and 48 inches high with continuous paper flow that does not control delivery. The dispenser shall be mounted either at least 1½ inches below the side grab bar or at least 12 inches above the side grab bar. Standards §§ 213.3.2, 604.7, 609.3.
TR7	Provide a toilet with its centerline between 16 and 18 inches from the near side wall. Standards §§ 213.3.2, 604.2.
TR8	Provide a stall-type or a wall-hung urinal with a rim mounted 17 inches high or less; a depth of at least 13½ inches from the outer face to the rear of the urinal; a clear floor space at least 30 inches wide and 48 inches deep positioned for a forward approach; and a flush control between 15 and 48 inches high or an automatic flush. Standards §§ 213.3.3, 305, 308.2, 309.4, 605.
TR9	Provide a toilet with the top of the seat 17 to 19 inches high. The seat shall not be sprung to return to a lifted position. Standards §§ 213.3.2, 604.4.
TR10	Provide accessible directional signage with the International Symbol of Accessibility at inaccessible toilet rooms indicating the location of the nearest accessible toilet room, and provide accessible signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.3, 216.8, 703.5, 703.7.2.1.
TR11	Provide a toilet or locker room sign with raised and Braille characters. Tactile signs shall be mounted on the wall adjacent to the latch side of the door or the nearest adjacent wall (except that signs can be mounted on the push side of doors with closers and without hold-open devices); mounted 48 inches minimum from floor to the baseline of the lowest tactile character and 60 inches maximum from the floor to the baseline of the highest tactile character; and located so that a clear floor space of at least 18 inches by 18 inches, centered on the tactile characters, is provided beyond the arc of any door’s swing between the closed and 45 degrees open positions. If not all toilet rooms are accessible, provide signage with the International Symbol of Accessibility at all accessible toilet rooms. Standards §§ 216.2, 703.
TR12	No door shall swing into the required clear floor space or clearance at any accessible fixture (e.g., toilet, urinal, lavatory). Standards §§ 213.2, 603.2.3.

Code	Required Actions
TR13	Provide a rear grab bar that is at least 36 inches long (except where wall space does not permit it due to the location of a recessed fixture, in which case the grab bar may be 24 inches long), extending 12 inches from the toilet centerline on one side and 24 inches on the other side (except where an administrative authority requires flush controls to be located in a position that conflicts with the location of the rear grab bar, in which case the bar may be split or shifted to the open side); mounted horizontally between 33 and 36 inches high to the top of the gripping surface; with a diameter between 1¼ and 2 inches (or, if the grab bar is not circular, a perimeter between 4 and 4¾ inches and cross-section dimensions of no more than 2 inches); with 1½ inches between the grab bar and the wall; and at least 1½ inches between the grab bar and any object beside or below it and at least 12 inches between the grab bar and any object above it. Grab bars shall also comply with requirements for surface hazards, fittings, and structural strength. Standards §§ 213.3.2, 604.5.2, 609.
TR14	Provide a rear grab bar that is at least 36 inches long (except where wall space does not permit it due to the location of a recessed fixture, in which case the grab bar may be 24 inches long and centered on the toilet), extending 12 inches from the toilet centerline on one side and 24 inches from the toilet centerline on the other side (except where an administrative authority requires flush controls to be located in a position that conflicts with the location of the rear grab bar, in which case the bar may be split or shifted to the open side). Standards §§ 213.3.2, 604.5.2.
TR15	Provide grab bars that have at least 1½ inches between the grab bar and any object projecting beside or below it and at least 12 inches between the grab bar and any object projecting above it. Standards §§ 213.3.2, 604.5, 609.3.
TR16	Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall and the closer end no more than 12 inches from the rear wall; mounted horizontally between 33 and 36 inches high to the top of the gripping surface; with a diameter between 1¼ and 2 inches (or, if the grab bar is not circular, a perimeter between 4 and 4¾ inches and cross-section dimensions of no more than 2 inches); with 1½ inches between the grab bar and the wall; and at least 1½ inches between the grab bar and any object projecting beside or below it and at least 12 inches between the grab bar and any projecting object above it. Grab bars shall also comply with requirements for surface hazards, fittings, and structural strength. Standards §§ 213.3.2, 604.5.1, 609.
TR17	Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall, and with the closer end no more than 12 inches from the rear wall. Standards §§ 213.3.2, 604.5.1.

Code	Required Actions
TR18	Provide a rear grab bar that is at least 36 inches long (except where wall space does not permit it due to the location of a recessed fixture, in which case the grab bar may be 24 inches long), extending 12 inches from the toilet centerline on one side and 24 inches on the other side (except where an administrative authority requires flush controls to be located in a position that conflicts with the location of the rear grab bar, in which case the bar may be split or shifted to the open side). Provide a side grab bar that is at least 42 inches in overall length, with the far end mounted at least 54 inches from the rear wall and the closer end no more than 12 inches from the rear wall. Grab bars shall be mounted between 33 and 36 inches high to the top of the gripping surface; with a diameter between 1¼ and 2 inches (or, if the grab bar is not circular, a perimeter between 4 and 4¾ inches and cross-section dimensions of no more than 2 inches); with 1½ inches between the grab bar and the wall; and at least 1½ inches between the grab bar and any object projecting beside or below it and at least 12 inches between the grab bar and any object projecting above it. Grab bars shall also comply with requirements for surface hazards, fittings, and structural strength. Standards §§ 213.3.2, 604.5, 609.
TR19	Provide grab bars that are mounted in a horizontal position between 33 and 36 inches high to the top of the gripping surface. Standards §§ 213.3.2, 609.4.
TR20	Provide grab bars such that there is 1½ inches between the grab bar and the wall on which it is mounted. Standards §§ 213.3.2, 609.3.
TR21	Provide an unobstructed turning space at least 60 inches in diameter or a T-shaped space complying with § 304.3.2. Standards §§ 213.2, 304.3, 603.2.1.
TR22	Provide at least one ambulatory accessible compartment that is at least 60 inches deep and between 35 and 37 inches wide with a self-closing door that does not swing into the minimum 60 inch depth; with parallel side grab bars complying with § 604.5.1 and § 609; with the centerline of the toilet between 17 and 19 inches from either side wall or partition; with a door pull on each side of the door near the latch. If the approach is to the latch side of the exterior of the compartment door, clearance between the door opening and any obstruction shall be at least 42 inches. Standards §§ 213.3.1, 604.2, 604.8.2.
TR23	Provide a toilet compartment that is at least 60 inches wide and at least 56 inches deep for a wall-mounted toilet or at least 59 inches deep for a floor-mounted toilet, such that the centerline of the toilet is between 16 and 18 inches from the near side wall or partition. If the compartment is 62 inches deep or less, provide toe clearance at least 9 inches high and 6 inches deep under the front partition; and if the compartment is 66 inches wide or less, provide toe clearance at least 9 inches high and 6 inches deep under one of the side partitions. Provide a self-closing compartment door at least 32 inches wide either in the front partition or side partition farthest from the toilet. Standards §§ 213.3.1, 604.8.1.1, 604.8.1.2, 604.8.1.4.
TR24	Provide clearance at the toilet that is at least 60 inches wide and 56 inches deep. This clearance may overlap with the toilet, grab bars, dispensers, sanitary napkin disposal, coat hooks, shelves, accessible routes, clear floor space and clearances for other fixtures, and turning space; but no other fixtures or obstructions, including lavatories, may be located within this clearance. Standards §§ 213.3.2, 604.3.

Code	Required Actions																				
TR25	Provide a toilet compartment door complying with § 404 except that, if the approach is to the latch side of the compartment door, clearance between the door side of the compartment and any obstruction shall be at least 42 inches. Doors shall be located in the front partition or in the side wall or partition farthest from the toilet. If located in the front partition, the door opening shall be at least 4 inches from the side wall or partition farthest from the toilet. Where located in the side wall or partition, the door opening shall be at least 4 inches from the front partition. The door shall be self-closing, and a door pull complying with § 404.2.7 shall be placed on both sides of the door near the latch. Toilet compartment doors shall not swing into the minimum required compartment area. Standards §§ 213.3.1, 404, 604.8.1.2.																				
TR26	Provide an accessible toilet room for each gender such that all of the room's elements, including signage, door, door hardware, clear floor space, toilet, urinal (if provided), compartment size and arrangement (if provided), stall door (if provided), grab bars, lavatory, mirror, controls, and dispensers, comply with the Standards. Alternatively, provide one unisex, single user toilet room such that all of the room's elements, including signage, door, door hardware, clear floor space, toilet, urinal (if provided), grab bars, lavatory, mirror, controls, and dispensers, comply with the Standards. Standards §§ 204, 205, 206, 213.2, 216, 225, 301.1, 401.1, 601.1, 703, 811.																				
TR27	<p>Provide a toilet, grab bars, and dispensers in accordance with the following chart. Flush controls shall be mounted no more than 36 inches high. If the toilet is in a compartment, provide a compartment at least 60 inches wide and at least 59 inches long. Standards §§ 213.2, 604.8.1.1, 604.9.</p> <table border="1" data-bbox="264 1056 1472 1371"> <thead> <tr> <th data-bbox="264 1056 833 1119">For Ages:</th> <th data-bbox="833 1056 1036 1119">3 and 4</th> <th data-bbox="1036 1056 1255 1119">5 through 8</th> <th data-bbox="1255 1056 1472 1119">9 through 12</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 1119 833 1182">Toilet Centerline (inches)</td> <td data-bbox="833 1119 1036 1182">12</td> <td data-bbox="1036 1119 1255 1182">12 to 15</td> <td data-bbox="1255 1119 1472 1182">15 to 18</td> </tr> <tr> <td data-bbox="264 1182 833 1245">Toilet Seat Height (inches)</td> <td data-bbox="833 1182 1036 1245">11 to 12</td> <td data-bbox="1036 1182 1255 1245">12 to 15</td> <td data-bbox="1255 1182 1472 1245">15 to 17</td> </tr> <tr> <td data-bbox="264 1245 833 1308">Grab Bar Height (inches)</td> <td data-bbox="833 1245 1036 1308">18 to 20</td> <td data-bbox="1036 1245 1255 1308">20 to 25</td> <td data-bbox="1255 1245 1472 1308">25 to 27</td> </tr> <tr> <td data-bbox="264 1308 833 1371">Dispenser Height (inches)</td> <td data-bbox="833 1308 1036 1371">14</td> <td data-bbox="1036 1308 1255 1371">14 to 17</td> <td data-bbox="1255 1308 1472 1371">17 to 19</td> </tr> </tbody> </table>	For Ages:	3 and 4	5 through 8	9 through 12	Toilet Centerline (inches)	12	12 to 15	15 to 18	Toilet Seat Height (inches)	11 to 12	12 to 15	15 to 17	Grab Bar Height (inches)	18 to 20	20 to 25	25 to 27	Dispenser Height (inches)	14	14 to 17	17 to 19
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Grab Bar Height (inches)	18 to 20	20 to 25	25 to 27																		
Dispenser Height (inches)	14	14 to 17	17 to 19																		
TT1	<p>Provide accessible telephones in accordance with the following chart with clear floor space of at least 30 inches by 48 inches that allows either a forward or parallel approach such that bases, enclosures, and fixed seats do not impede approaches to the telephone. All operable parts of the telephone shall be mounted between 15 and 48 inches high; volume control shall be provided; the cord shall be at least 29 inches long from the telephone to the handset; and there shall be a picture of a telephone handset with radiating sound waves. Standards §§ 217, 305, 309, 703.7.2.3, 704.</p> <table border="1" data-bbox="264 1665 1472 1953"> <thead> <tr> <th data-bbox="264 1665 630 1770">Number on Floor, Level, or Exterior Site</th> <th data-bbox="630 1665 1472 1770">Number of Required Wheelchair Accessible Telephones</th> </tr> </thead> <tbody> <tr> <td data-bbox="264 1770 630 1833">1 or more single units</td> <td data-bbox="630 1770 1472 1833">1 per floor, level, or exterior site</td> </tr> <tr> <td data-bbox="264 1833 630 1896">1 bank of 2 or more</td> <td data-bbox="630 1833 1472 1896">1 per floor, level, or exterior site</td> </tr> <tr> <td data-bbox="264 1896 630 1953">2 or more banks</td> <td data-bbox="630 1896 1472 1953">1 per bank</td> </tr> </tbody> </table>	Number on Floor, Level, or Exterior Site	Number of Required Wheelchair Accessible Telephones	1 or more single units	1 per floor, level, or exterior site	1 bank of 2 or more	1 per floor, level, or exterior site	2 or more banks	1 per bank												
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Code	Required Actions
TT2	Provide at least one accessible public TTY permanently affixed within or adjacent to a public pay telephone enclosure. The touch surface of the TTY shall be at least 34 inches high (unless a seat is provided). Standards §§ 217.4, 704.4.
TT3	Provide a shelf and an electrical outlet within or adjacent to the public pay telephone enclosure. The telephone handset shall be capable of being placed flush on the surface of the shelf, and the shelf shall be capable of accommodating a TTY, with at least 6 inches of vertical clearance above the area where the TTY is to be placed. Standards §§ 217.5, 704.5.
WD1	Provide at least 2 accessible washers and dryers (unless there are three or fewer of each, in which case provide at least 1 accessible washer and dryer) with clear floor space at least 30 inches by 48 inches centered on the appliance and positioned for a parallel approach; with operable parts, including doors, lint screens, and detergent and bleach compartments that are within accessible reach ranges, operable with one hand, with 5 pounds of force or less, and without tight grasping pinching or twisting of the wrist; with doors to the laundry compartment between 15 and 36 inches high. Standards §§ 214, 305, 308, 309, 611.